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Submitted: 1/19/2010 12:13:13 PM

Qty	Product Description	Price
Ord	er #: 1100161401	
1	Antec Sonata III 500 Black 0.8mm cold rolled steel ATX Mid Tower Computer Case 500W Power Supply - Retail Item #: N82E16811129024	\$159.99 \$109.99
	Standard Return Policy	
2	Scythe SY1225SL12SH 120mm "Slipstream" Case Fan - Retail Item #: N82E16835185060	\$21.98 (\$10.99
	Standard Return Policy	ea)
	Subtotal	\$131.97
	Handling	\$0.00
	GST/HST	\$20.41
	PST	\$0.00
	UPS Standard	\$24.99
	Order Total	\$177.37
Ord	er #: 1100161421	
1	GIGABYTE GA-P55-UD3L LGA 1156 Intel P55 ATX Intel Motherboard - Retail Item #: N82E16813128406 Standard Return Policy	\$139.9 9 \$129.99
1	GIGABYTE GV-R455D3-512I Radeon HD 4550 512MB 64-bit DDR3 PCI Express 2.0 x16 HDCP Ready CrossFireX Support Video Card - Retail Item #: N82E16814125250 VGA Replacement Only Return Policy	\$51.4 \$46.4
1	Intel Core i7-860 Lynnfield 2.8GHz LGA 1156 95W Quad-Core Processor Model BX8060517860 - Retail Item #: N82E16819115214	\$319.99 \$304.99
	CPU Replacement Only Return Policy	
1	OCZ Platinum 4GB (2 x 2GB) 240-Pin DDR3 SDRAM DDR3 1333 (PC3 10666) Desktop Memory Model OCZ3P1333LV4GK - Retail Item #: N82E16820227478 Standard Return Policy	\$129.99 \$122.99
2	SAMSUNG Spinpoint F1 HD322HJ 320GB 7200 RPM SATA 3.0Gb/s 3.5" Hard Drive -Bare Drive Item #: N82E16822152096 Standard Return Policy	\$139.98 (\$69.99 ea
1	LITE-ON CD/DVD Burner - Bulk Black SATA Model iHAS124-04 - OEM Item #: N82E16827106289	\$32.99
	Standard Return Policy	
1	GELID Solutions GC-Extreme Thermal Compound - Retail Item #: N82E16835426020	\$14.99
	Standard Return Policy	

\$792.42

\$0.00

Subtotal

Handling

Order Summary —	
GST/HS'	Г \$106.76
PS'	Γ \$0.00
UPS Standard	\$28.78
Order Tota	\$927.96
Combined Grand Total	1 \$1,105.33

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Return Policy Text

- 1. CPU Replacement Only Return Policy
 - a. Summary

- n Return for refund within: Non-Refundable
- Return for replacement within: 30 days
- b. Detail
 - i. Products that state "This item is covered by Newegg.ca's Replacement Only 30-Day Return Policy", or items labeled as "Nonrefundable" (or similar labeling) must be returned to Newegg within 30 days of the invoice date for this policy to apply Products covered by this return policy may only be returned for a replacement of the same or equivalent item. "Return" constitutes receipt of the product by Newegg, and not the mere issuance of an

The following conditions are not acceptable for return, and will result in the merchandise you have returned to Newegg being returned to

- n Any CPU that is physically damaged
- n Improper installation of CPU fans and/or improper clocking may cause CPUs to chip. CPUs that are chipped, burnt or have bent/broken pins are considered physically damaged and cannot be returned for refund or replacement. Physical damage includes (but is not limited to) improper handling and any other type of damage sustained by irregular use.
- 2. VGA Replacement Only Return Policy
 - a. Summary

- n Return for refund within: Non-Refundable
- n Return for replacement within: 30 days
- b. Detail
 - i. Products that state "This item is covered by Newegg.ca's Replacement Only 30-Day Return Policy", or items labeled as "Nonrefundable" (or similar labeling) must be returned to Newegg within 30 days of the invoice date for this policy to apply. Products covered by this return policy may only be returned for a replacement of the same or equivalent item. "Return" constitutes receipt of the product by Newegg, and not the mere issuance of an

The following conditions are not acceptable for return, and will result in the merchandise you have returned to Newegg being returned to you:

- n Cards exhibiting physical damage
- n Cards that are missing the manufacturer label containing model number, part number or serial number
- n Cards that are missing the manufacturer warranty label
- n Cards returned without all included accessories, bonus games, and documentation
- 3. Standard Return Policy
 - a. Summary

n Return for refund within: 30 days

- n Return for replacement within: 30 days
- n Restocking Fee: Yes
- b. Detail
 - i. This is our Standard 30-Day Return Policy. Items covered by this policy (those products for which Newegg states "This item may be returned for a replacement or refund within 30 days only") must be returned to Newegg within 30 days of the invoice date for this policy to apply. "Return" constitutes receipt of the product by Newegg, and not the mere issuance of an RMA.
- 4. Manufacturer Warranty
 - a. Summary
 - .
- n Return for refund within: non-refundable
- n Return for replacement within: non-replaceable
- b. Detail
 - i. Newegg.ca does not offer any express warranties. However, many of the products available through Newegg.ca are covered by Manufacturers' Warranties. If a product is covered by a manufacturer's warranty, it will be stated on that product's web page. Manufacturers' warranty details are typically available at the manufacturer's website; click <u>Contact Manufacturers</u> to see a list of the manufacturers whose items we carry. Detailed manufacturer warranty information can also be obtained for free
- 5. a

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