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Subject: PARIS Not Working - HELP!!

Posted by [raymack](#) on Thu, 07 Jan 2016 06:45:28 GMT

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My PARIS system was working completely fine until I moved. I relocated to my new home, set up PARIS and had error code 1/1. After researching the code, I checked the connections and reinstalled the drivers several times and finally it launched. But, when I open a project, I get additional error messages and they are all different. If I launch PARIS and try to open a project 3 times, I now get three different error codes. Anyone have any ideas? I'm running a custom PC with Windows XP.

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Subject: Re: PARIS Not Working - HELP!!

Posted by [Kim W.](#) on Thu, 07 Jan 2016 09:35:19 GMT

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Hi.

I seem to remember that the error 1/1 was due to EDS failure.

Not to say tat the card(s) are fried, just maybe the move has partially dislodged the EDS(s).

Re-seat the card(s). Maybe also clean the gold plated contacts on each card as well.

Kim.

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Subject: Re: PARIS Not Working - HELP!!

Posted by [kerryg](#) on Thu, 07 Jan 2016 18:15:50 GMT

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Yup, looks like this: <http://www.kerrygalloway.com/WikiPARIS/wikka.php?wakka=Error OneOne>

Use an eraser to carefully clean the gold contacts that seat the card in the motherboard (electrical contact cleaning spray in the actual motherboard slot is useful too). Make certain everything's making solid electrical connection and then reinstall PARIS software to eliminate that as a possibility. before writing off the EDS card. In the event it's fried (which is not always the case with 1/1, that's often installation related) you can usually get a new one for \$100 - \$150 in the classifieds and get back up and running fairly quick. Record those additional error codes too: there's a collection of them and their meanings on the Wiki - <http://www.kerrygalloway.com/WikiPARIS/wikka.php?wakka=BugsT roubleshooting> - and they might have useful information.

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Subject: Re: PARIS Not Working - HELP!!

Posted by [Will The Weirdo](#) on Sat, 09 Jan 2016 17:53:17 GMT

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Kerry, I must say I appreciate all the help you give everyone around here

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Subject: Re: PARIS Not Working - HELP!!  
Posted by [raymack](#) on Sun, 10 Jan 2016 05:17:34 GMT  
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Well thanks KG for your help! I cleaned the contacts on the EDS card anyway and reinstalled the software and it worked! I can't tell you how thankful I am for this site!

I have another question I'm going to also post about submixes and the MEC expansion module. Thanks again!

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Subject: Re: PARIS Not Working - HELP!!  
Posted by [Kim W.](#) on Sun, 10 Jan 2016 09:26:25 GMT  
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Hi again.

Great that you are up and running again.

Just a note about the error 1/1.

Computer cases can be rather flimsy, and some are built to low tolerances.

The EDS card (with daughterboard) is a a large and heavy beast.

Sometimes, the EDS card partially works its way out of the PCI slot with time and vibration, particularly when the system is moved.

Ususally, just reseating the EDS is sufficient to fix the error 1/1. Make sure it is fully home in the socket, by pushing firmly downward. If there seems to be a tendency for the card to slightly lift out of the PCI socket at the back end,(a common occurrence), then a little creative bending of the EDS backplate can fix the problem.

I personally have had to file the screw notch on a couple of my EDS's to allow the card to sit fully seated, once screwed in.

It depends on the construction of the case. (I've had to do this, even with a premium Antec case in the past.)

Hope this sheds some light on what you experienced.

Kim

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Subject: Re: PARIS Not Working - HELP!!  
Posted by [raymack](#) on Sun, 10 Jan 2016 18:02:15 GMT  
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Thanks Kim! The contacts didn't appear dirty but I cleaned them anyway. I checked the card prior to my post and it was properly seated. It's also very hard to move so it doesn't shift at all. My system can be very unreliable at times and I have no idea why. I've moved several times in the last few years and I've always been very selective in how my PARIS equipment is handled. Sometimes it worked after moving and sometimes it didn't. I've even moved it from one room to

another and sometimes it still won't work.

Hey I just posted a question about submixes and the MEC expansion module. Do you know anything about either of those?

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Subject: Re: PARIS Not Working - HELP!!  
Posted by [kerryg](#) on Sun, 10 Jan 2016 20:25:41 GMT  
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Will The Weirdo wrote on Sat, 09 January 2016 09:53Kerry, I must say I appreciate all the help you give everyone around here

Aw, thanks Will - since whatever I know, and everything I put on the Wiki, I got from folks doing the same either for me or for others, it seems right to pass that along when I can. Big ups to all our contributors here!

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Subject: Re: PARIS Not Working - HELP!!  
Posted by [danielcornelius](#) on Sat, 30 Jan 2016 21:37:53 GMT  
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Hi all,

i have moved too, my paris stuff, i have on 2 different systems, 2 different MB the Error 1/1. In the past, both boards works well with paris. For testing Paris Hardware i am using Win XP at first system. I figured out, that PCI (Bridge)drivers from MB can make some Issus,in the past. But in my case i couldn't be. I am using a system Win 7 32bit with Mikes 1.02 Driver a the second system. Both the same error.....

Someone got an Idee, what it can happend ?

Use System with one EDS ,1x MEC loaded with 2 Adat, 8In 8Out.

Thx  
Dan

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Subject: Re: PARIS Not Working - HELP!!  
Posted by [kerryg](#) on Sun, 31 Jan 2016 19:03:01 GMT  
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Hmmm... I don't know, you might have a relatively rare hardware failure there. Are any of your internal ribbon connectors crimped or kinked? While I've not seen that specifically with Paris I've seen that be the cause of a "cursed macintosh" which Apple couldn't fix even after first replacing the processor and then the motherboard.

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Subject: Re: PARIS Not Working - HELP!!  
Posted by [mikeaudet](#) on Wed, 03 Feb 2016 17:20:19 GMT  
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Hi Dan,

Take a look at the SCSI connectors on the EDS cards. Look for any damage on the plastic spacers between where the pins go into the connector. A bad EDS cable can short out pins and fry components on the cards.

If this happens, sending the to The at TheSoniq is the only way to fix them.

I hope this isn't the case.

Do the cards show up in the device manager at all, even as unknown devices?

Keep us posted.

All the best,

Mike

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Subject: Re: PARIS Not Working - HELP!!  
Posted by [danielcornelius](#) on Wed, 03 Feb 2016 19:08:35 GMT  
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Hi mike,

thx for your replay, but the Cards work on a good old P4 system like they do. In my mind, it is something from Win 7 PCI bridge driver. But i don't figured out till yet.  
I don't have the time to figure out that, but both boards are Z68 boards with i5 CPU. Some know this one ?

I am looking for a system with min. 4 PCI expansionsboard's, because the solution with expansionschassis haven't run very well.

But at this point i am using the good old P4 with 5 PCI,now.

THX to good Paris community ! Mike for your drivers, you still keep on roling Paris yeahh..  
Dan

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Subject: Re: PARIS Not Working - HELP!!  
Posted by [mikeaudet](#) on Wed, 03 Feb 2016 19:25:55 GMT

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There were issues with PCI bridge chips on older Intel boards. I'm not sure which series it was or if it affected PARIS.

I wonder if it was those same bridge chips that caused problems with your expansion chassis.

I've had no issues with My Virtua via chassis and a z97a motherboard.

Keep us posted!

Mike

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Subject: Re: PARIS Not Working - HELP!!  
Posted by [danielcornelius](#) on Thu, 04 Feb 2016 17:54:32 GMT  
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@ Mike,

Z97 boards haven't any 33Mhz Pci slots, thats right ?

Dan

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Subject: Re: PARIS Not Working - HELP!!  
Posted by [mikeaudet](#) on Thu, 04 Feb 2016 18:58:48 GMT  
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Mine has two!

<https://www.asus.com/ca-en/Motherboards/Z97A/>

I bought this over a year ago. They may have a newer version.

This looks like a slightly updated version:

[https://www.asus.com/ca-en/Motherboards/Z97AUSB\\_31/](https://www.asus.com/ca-en/Motherboards/Z97AUSB_31/)

I hope this helps.

Mike

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