Subject: Don't waste your time/money with this
Posted by DJ on Fri, 12 Jan 2007 04:06:18 GMT

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This is a multi-part message in MIME format.

------=_NextPart_000_00B7_01C735C4.567C7E50
Content-Type: text/plain;
 charset="iso-8859-1"
Content-Transfer-Encoding: quoted-printable

 http://www.highspeedpc.com/Merchant2/merchant.mv?Screen=3DCT GY&Category_C=
ode=3DTopTechSTD

I bought one back in October and have been too busy to unbox it until =
today. Terrible QC. Surfaces were predrilled exactly backwards and =
hardware assembly components were missing. It would have cost me more in =
time that it was worth to box it back up and ship it back so I redrilled =
it and went to Home Depot because I needed to finish this project, but =
I'm pissed off and would never buy another one of these. It's a good =
design once it's properly assembled though and I could put one together =
like this quick and for about $20.00 with just a little more effort than =
I spent getting this one up to speed.

Deej
------=_NextPart_000_00B7_01C735C4.567C7E50
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Content-Transfer-Encoding: quoted-printable

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mp;Category_Code=3DTopTechSTD</FONT></A></DIV>
<DIV><FONT face=3DArial size=3D2></FONT> </DIV>
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<DIV><FONT face=3DArial size=3D2>Deej</FONT></DIV></BODY></HTML>

------=_NextPart_000_00B7_01C735C4.567C7E50--

Subject: Hmmm.........I'll be hornswaggled!!!!!
Posted by DJ on Fri, 12 Jan 2007 07:07:27 GMT
View Forum Message <> Reply to Message

This is a multi-part message in MIME format.

------=_NextPart_000_00FF_01C735DD.A55341D0
Content-Type: text/plain;
 charset="iso-8859-1"
Content-Transfer-Encoding: quoted-printable

I sent a post to the company where I purchased this bench. I received =
the following reply:

I sincerely apologize for any dissatisfaction you have with the Tech=20
Station and I thank you for bringing this to my attention.   I am having =

your complete purchase price including shipping refunded to your PayPal=20
account right away, no need to return the unit you purchased. The Tech=20
Stations are not for everyone and we do offer everyone a complete refund =

if unsatisfied...

About the quality issue, these are all made by hand as we are a small=20
company and currently do not have the resources to automate the majority =

of the fabrication so there will be slight variances but nothing that=20
should effect performance. Since your bench has some problems I can=20

only assume that human error was at play, our fabricators were very much =

overworked the last couple months - not an excuse, just a potential=20
reason - and I will be dealing with any quality control issues =
personally.=20

Thank you again for your feedback and I hope there is some way we can=20
compensate you for your trouble and I'll do my best to address any=20
additional concerns you may have.

That's a class act. I'm suddenly very impressed. II'll probably even =
give them another try when I build my dual octocore DAW next week.

;o)
  "DJ" <nowayjose@dude.net> wrote in message news:45a70623@linux...
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<STYLE></STYLE>
</HEAD>
<BODY bgColor=3D#ffffff>
<DIV>
<DIV><FONT face=3DArial size=3D2>I sent a post to the company where I =
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href=3D"mailto:nowayjose@dude.net">nowayjose@dude.net</A>>=20
  wrote in message <A=20
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  <DIV><FONT face=3DArial =
size=3D2>Deej</FONT></DIV></BLOCKQUOTE></BODY></HTML>

------=_NextPart_000_00FF_01C735DD.A55341D0--

Subject: Re: Hmmm.........I'll be hornswaggled!!!!!
Posted by Tom Bruhl on Fri, 12 Jan 2007 08:55:24 GMT
View Forum Message <> Reply to Message

This is a multi-part message in MIME format.

------=_NextPart_000_00C7_01C735FD.7D38A210
Content-Type: text/plain;
 charset="iso-8859-1"
Content-Transfer-Encoding: quoted-printable

Seriously Deej. That says alot. =20

Good to know there are upstanding business owners doing the right
thing even if it cost's them short term. He probably knows which=20
employee is responsible by the numbers you've given him.

You are fixing this world one case at a time.
T

"DJ" <nowayjose@dude.net> wrote in message news:45a73099@linux...
   I sent a post to the company where I purchased this bench. I received =
the following reply:

   I sincerely apologize for any dissatisfaction you have with the Tech=20
   Station and I thank you for bringing this to my attention.   I am =
having=20
   your complete purchase price including shipping refunded to your =
PayPal=20
   account right away, no need to return the unit you purchased. The =
Tech=20
   Stations are not for everyone and we do offer everyone a complete =
refund=20
   if unsatisfied...

   About the quality issue, these are all made by hand as we are a small=20
   company and currently do not have the resources to automate the =
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   should effect performance. Since your bench has some problems I can=20
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   reason - and I will be dealing with any quality control issues =
personally.=20

   Thank you again for your feedback and I hope there is some way we can =

   compensate you for your trouble and I'll do my best to address any=20
   additional concerns you may have.

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   Deej

I choose Polesoft Lockspam to fight spam, and you?
http://www.polesoft.com/refer.html
------=_NextPart_000_00C7_01C735FD.7D38A210
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 charset="iso-8859-1"
Content-Transfer-Encoding: quoted-printable

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href=3D"http://www.polesoft.com/refer.html">http://www.polesoft.com/refer=
..html</A>   </FONT></DIV></BODY ></HTML>

------=_NextPart_000_00C7_01C735FD.7D38A210--

Subject: Re: Don't waste your time/money with this
Posted by rick on Fri, 12 Jan 2007 10:10:12 GMT
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---

yep...you definitely need the fret factor. hopefully this will
prevent you from future "pre-manufactured" things and stick to what
you do best...reinventing the wheel.

;o)

On Thu, 11 Jan 2007 21:06:18 -0700, "DJ" <nowayjose@dude.net> wrote:

> http://www.highspeedpc.com/Merchant2/merchant.mv?Screen=CTGY
&Category_Code=TopTechSTD
>
>I bought one back in October and have been too busy to unbox it until today. Terrible QC.
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>Deej

Subject: Re: Don't waste your time/money with this
Posted by DJ on Fri, 12 Jan 2007 12:59:33 GMT
View Forum Message <> Reply to Message

I'm thinking that maybe some kind of case with a gyroscope................

"rick" <parnell68@hotmail.com> wrote in message
news:4hneq21s7g91olejk0pt3m1eprk4lu5ipi@4ax.com...
> yep...you definitely need the fret factor. hopefully this will
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>>Deej
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Subject: Re: Don't waste your time/money with this
Posted by rick on Fri, 12 Jan 2007 14:51:21 GMT
View Forum Message <> Reply to Message

well that will allow you to drink at the table and not fall over...

On Fri, 12 Jan 2007 05:59:33 -0700, "DJ" <nowayjose@dude.net> wrote:

>I'm thinking that maybe some kind of case with a gyroscope...............
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>"rick" <parnell68@hotmail.com> wrote in message
>news:4hneq21s7g91olejk0pt3m1eprk4lu5ipi@4ax.com...
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>>>Deej
>>
>

Subject: Re: Don't waste your time/money with this
Posted by Don Nafe on Fri, 12 Jan 2007 18:48:37 GMT
View Forum Message <> Reply to Message

Hey Deej forget the mechanical stuff...anti-grav's the only way to go...just
pop to 2323 AD...and hook up with Gravs-R-US...$500 and you're good to go

D

"rick" <parnell68@hotmail.com> wrote in message
news:n18fq29jcd74cksgfbbc7tvklkekctoqf6@4ax.com...
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>>>>Deej
>>>
>>
>

Subject: Re: Don't waste your time/money with this
Posted by rick on Fri, 12 Jan 2007 20:02:27 GMT
View Forum Message <> Reply to Message

gee thanks future boy...you've just opened a whole nuther can of worms...wtg...

On Fri, 12 Jan 2007 13:48:37 -0500, "Don Nafe" <dnafe@magma.ca> wrote:

>Hey Deej forget the mechanical stuff...anti-grav's the only way to go...just
>pop to 2323 AD...and hook up with Gravs-R-US...$500 and you're good to go
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Subject: Re: Hmmm.........I'll be hornswaggled!!!!!
Posted by Neil on Sat, 13 Jan 2007 02:19:18 GMT
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Yer right, That IS a class act, and look what it resulted in...
turned a 100% dissatisfied customer into a possible future
customer after all.

Imagine that.

Neil

"Mike R." <emarenot@yahoo.com> wrote:
>
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>Now that is a class act. Customer services is generally so effing bad these
>days.
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> "DJ" <nowayjose@dude.net> wrote in message news:45a73099@linux...
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> reason - and I will be dealing with any quality control issues personally.
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> Thank you again for your feedback and I hope there is some way we can
> compensate you for your trouble and I'll do my best to address any
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Subject: Re: Hmmm.........I'll be hornswaggled!!!!!
Posted by emarenot on Sat, 13 Jan 2007 04:29:47 GMT
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This is a multi-part message in MIME format.

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Content-Transfer-Encoding: 7bit

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