Subject: Hierarchical/Tree view

Posted by cduffy on Fri, 26 Jun 2009 16:57:11 GMT

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Hi Kerry,

The writing on the wall says that the old forum is not coming back, and I would like to occasionally participate here, but am finding it really hard to figure out the best way to use this forum.

Is there any way to get a hierarchical view of the forum?

I just can't seem to get it to work. I switched to treeview mode but when I click individual links on the treeview nothing happens.

Chuck

Subject: Re: Hierarchical/Tree view

Posted by kerryg on Sat, 27 Jun 2009 00:28:51 GMT

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PM me a link to a forum where it works the way you'd like to see it work - Frank at FUDforum is pretty responsive to requests, and since it's open source we can also modify it ourselves to do pretty much whatever we like.

I just changed a setting to "allow tree view for threads" (it defaults to "off" because they say it's CPU intensive, but I'm sure they're talking about larger forums than this) so give that a try and see if it improves things.

- K

Subject: Re: Hierarchical/Tree view

Posted by kerryg on Sun, 28 Jun 2009 01:16:04 GMT

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This link shows how it looks over here - first inside the thread in Tree View and then backing out and looking at the Main Subforum in Tree View (using the "back" button on my mouse between post viewings).

- K

Subject: Re: Hierarchical/Tree view

Posted by cduffy on Fri, 03 Jul 2009 12:11:27 GMT

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Thanks Kerry. That looks good, but when I click a link in the treeview nothing happens.

Chuck

Subject: Re: Hierarchical/Tree view

Posted by kerryg on Fri, 03 Jul 2009 17:31:24 GMT

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OK, that's weird. You're not seeing the same behaviour as in that screencast? I suppose you've already cleared your cache. I'll enquire with Frank but I need a bit more info; what's your browser/OS?

Subject: Re: Hierarchical/Tree view

Posted by kerryg on Sun, 12 Jul 2009 16:45:48 GMT

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Ahah, I think I just inadvertently duplicated the issue - I logged into the forums from my wife's XP laptop and tree view doesn't work properly from this computer. I'll report it as a bug; stick with flat view until we get it resolved (if Frank can duplicate it a fix shouldn't take long, he's pretty "on the ball").

Subject: Re: Hierarchical/Tree view

Posted by kerryg on Mon, 13 Jul 2009 18:48:02 GMT

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OK, Frank asks "what is your browser/version? is JavaScript enabled? Any errors reported in the JavaScript console?" There might be an insight in there.

- K

Subject: Re: Hierarchical/Tree view

Posted by cduffy on Mon, 13 Jul 2009 18:52:49 GMT

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XP

IE7

Javascript enabled

No javascript errors, but when I hover there doesn't seem to be any javascript action in the status bar either.

Subject: Re: Hierarchical/Tree view

Posted by kerryg on Mon, 13 Jul 2009 18:53:35 GMT

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OK, passing that along, stay tuned

Subject: Re: Hierarchical/Tree view

Posted by kerryg on Mon, 13 Jul 2009 19:40:03 GMT

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And the reply -

Quote: The user may have a problem on his system; or even a firewall or anti-virus program that blocks remote javascript (AJAX) calls.

Things to try:

- Check if other AJAX-based sites are working
- Try to disable firewall and/or anti-virus software
- Run a program like IEFix
- Upgrade to IE8

[FWIW, this sounds right for my wife's laptop, which is secured to the point of annoyance.]

Subject: Re: Hierarchical/Tree view

Posted by kerryg on Mon, 13 Jul 2009 19:44:37 GMT

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PS: does tree view work when you view the main FUDForum site?

Subject: Re: Hierarchical/Tree view

Posted by cduffy on Mon, 13 Jul 2009 19:46:06 GMT

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Yes.

Subject: Re: Hierarchical/Tree view

Posted by kerryg on Mon, 13 Jul 2009 19:50:36 GMT

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K, interesting. I have to go to work, but hopefully we'll nail this shortly. I suspect it's something I may inadvertently have done - a little knowledge is a dangerous thing