
Subject: uninstall/reinstall Paris 2.1

Posted by [John Houston](#) on Fri, 10 Jul 2009 18:41:19 GMT

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Hey guys, I am dead in the water, Paris got REAL WEIRD last night. It is now playing bits of several projects at once, and some tracks wont play at all. I've looked at the patch bay, all is well. I removed the 2 eds cards, and reinstalled them, and the problem persists. I'm running a G4 with OS 9.1. I believe I need to do a Reinstall, which I've never done before! Do I need to back up the 60gigs of audio on my drive before doing an Uninstall - Reinstall procedure? Any help would be greatly appreciated, as I'm unemployed until I get it fixed!

Subject: Re: uninstall/reinstall Paris 2.1

Posted by [kerryg](#) on Fri, 10 Jul 2009 18:57:30 GMT

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John Houston wrote on Fri, 10 July 2009 11:41Hey guys, I am dead in the water, Paris got REAL WEIRD last night. It is now playing bits of several projects at once, and some tracks wont play at all. I've looked at the patch bay, all is well. I removed the 2 eds cards, and reinstalled them, and the problem persists. I'm running a G4 with OS 9.1. I believe I need to do a Reinstall, which I've never done before! Do I need to back up the 60gigs of audio on my drive before doing an Uninstall - Reinstall procedure? Any help would be greatly appreciated, as I'm unemployed until I get it fixed!

Uh oh! That's not good. Let's clarify - the issue is that you open projects, hit play, the Now Line rolls over the segments on the screen, the audio plays in its expected location - but the wrong audio (say audio from another song or album) is coming out?

Seen that one before. In my case, it wasn't anything to do with PARIS, the audio HD's "catalog" became damaged so it lost its sense of what audio data belongs to what file. Remember that if you have virtual (rendered) submixes *they* could be confused too, whole submixes from another song might get inserted in the background of your song.

First DO NOT SAVE ANYTHING NEW to that drive until you've done the next steps, (who knows what it might think is "free space" on that drive in its confused condition?). Run Disk First Aid on that drive immediately and see what it says. If it hits a snag and can't proceed - sometimes running it several times in succession eventually clears the problem.

Of course if you've got DiskWarrior, just go straight to that - it *rocks* for clearing that sort of stuff up. Let it rebuild and replace the catalog.

Sometimes this stuff's a big deal (your hard drive might be getting ready for the Big Dirt Nap). Sometimes (most often, in my recollection) it's just in need of the catalog being fixed and then everything goes back to normal.

Subject: Re: uninstall/reinstall Paris 2.1

Posted by [John Houston](#) on Fri, 10 Jul 2009 23:35:30 GMT

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Now I am starting to freak out! I bought the drive Brand New in oct. 2008. Its a Western Digital Caviar. I just ran the Mac utility on it, 5 times in a row, and it tells me it CAN'T repair something called a POEP file? I do have Disc Warrior somewhere, I think? I know I have Norton, but I'm not sure I trust it, as it's an older version. But yes, those are the symptoms, its like having 7 radios tuned to different stations. It does NOT however play all the tracks on the Edit window. For instance, tracks 1 and 2 have audio on them, I hit the solo button, and hear nothing. On one project I show 16 tracks on the playing field, and it lets me hear 2 of them! So I fear there may be no point in doing a reinstall.

Subject: Re: uninstall/reinstall Paris 2.1

Posted by [kerryg](#) on Sat, 11 Jul 2009 03:19:53 GMT

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A... *what*... file? Years of Mac consulting back in the day, but I've never even heard of that.

Don't freak out - if that drive's fairly new, the odds go up that it's something small and quite easily fixed. Catalog damage can be serious, but most of the time it's pretty easily fixed and then everything returns to normal.

If Disk First Aid is choking on fixing something, that means a) we *definitely* have a suspect, and b) you MUST get DiskWarrior on the job as soon as possible (stay away from Norton Utilities as a solution at all costs - it sucks terminally and can lead to data loss). Let's see what Disk Warrior has to say about all this.

Subject: Re: uninstall/reinstall Paris 2.1

Posted by [kerryg](#) on Sun, 12 Jul 2009 22:20:08 GMT

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PS: let us know how you get on, and if that solves the problem.

Subject: Re: uninstall/reinstall Paris 2.1

Posted by [John Houston](#) on Mon, 13 Jul 2009 02:57:31 GMT

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Thanx so much Kerry for your input. Oh, it was a PEOP, something or other, FILE was the wrong word to use. I email from home, and the infected computer is at work, or I'd look at it now. Disc Warrioss it is then. Thanx

Subject: Re: uninstall/reinstall Paris 2.1

Posted by [John Houston](#) on Wed, 15 Jul 2009 04:57:36 GMT

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Well, after swapping the eds cards, and attempting diskwarrior, which didn't help, I expect your first inclination was right. Although it is a new hard drive 6 or 7 months old, it seems to be JUNK! I have a Hammond session in Las Vegas tommorow, and I here COSTCO is running a sale on some more Western Digital (junk?) hard drives, so I'll be picking up another and transferring my files and folders to the new one. Thankfully the screwed up drive still boots up. As I've noted here on this great forum, most guys run 1 drive for the OS and Paris app., and a second for the audio files, which after this bad experience, is exactly what I'll be doing from now on! Thanx for your concern Kerry, and thanx for this cool place to hang out when every thing takes a crap!
