
Subject: No response from ID For Paris 3.0 challenge

Posted by [Ron L](#) on Tue, 21 Mar 2006 18:38:41 GMT

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We have been using Paris 3.0 for years and the Paris platform since the 90's. Every so often Paris 3.0 wants to be re authorized. Annoying as that is we have always gotten a fairly quick response from Intelligent Devices. This time is different; I have been emailing support@intdevices with our purchase number for a week and telling them about the situation that we are canceling recording sessions. Canceled one just a few minutes ago. I am hoping to find a more permanent solution. I can't depend on a company that has obviously quit supporting their product. I just want the software that we have purchased to run.

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