Subject: HP SUCKS
Posted by John [1] on Sun, 29 Oct 2006 17:02:36 GMT

Harrison A: Welcome to HP Total Care.
My name is Harrison. How may I assist you today?
John : hi
Harrison A: Hello John, how are you doing today?
John : i'm trying to find what slots share irqs on the PROPRIETARY motherboard
A8M2N-LA
John : HP 1540n
John : model computer
John : the manuals don't say
John : hello ?
John : anyone here ?
Harrison A: John, please allow me 5 minutes to work on this issue.
John : ok, thanks
John : This is where I am: http://h10025.www1.hp.com/ewfrf/wc/manualCategory?lc=en&
cc=us&lang=en&product=3184140&dlc=en
John : shorter version: http://tinyurl.com/y6f83v
Harrison A: Thank you for the information.
John : thank you !
Harrison A: Thank you for your time, John. Please visit the following link
with regards to this issue. We cannot change IRQ. Could you let me kown the
exact issue you are experiancing with the computer.
John : I didn't ask you to change IRQ
John : I asked you which slots SHARE IRQs
John : I have PCI cards that need to be on their own IRQ
John : so I need to know what slots Share IRQzs
John : IRQs
John : Do you understand my question ?
John : now ?
Harrison A: Yes, I got the issue.
John : so you understand that i don't want to change irq
John : that is not my goal
John : my goal is to identify which slots on the motherboard are sharing
irqs
Harrison A: Yes, I will provide you the information please allow me 5 minutes.
John : thanks
John : A "normal" motherboard manual would have this information
John : HP likes to hide important information
Harrison A: These manuals are provided by the manufacturer of the motherboard.
I am trying to locate the information please provide me some time.
John : asus says the motherboard is proprietary to HP and does not list the
manuals as far as I can see
John : thanks for any help Harrison A
Harrison A: John, please open the following weblink it has information on
how to find which PCI slot shares IRQ.

Harrison A: http://smallvoid.com/tweak/windows/tips.html
John : wait
John : that is not for this motherboard
John : i'm looking for the documentation
John : for this motherboard
John : the page you sent me says "Check for IRQ conflicts by looking in the motherboard manual for which PCI slots that are sharing the same IRQ "
John : so where in the manual does it tell us !
John : that link you provided does not say what this motherboard does
John : i need to know specifically for THIS motherboard
John : the link you provided does not help me find which PCI slot shares IRQ.
John : ok?
John : hello ?
DISCONNECTED

NEW SESSION
Norris M: Welcome to HP Total Care for Desktops. My name is Norris M. Hi! How are you doing today?
John : hi
John : hi was disconnected
John : here is my chat: http://nopaste.snit.ch:8001/8507
John : trying to find what slots on motherboard share irqs
John : it should be in the motherboard manual but it is not
Norris M: Please give me 5 minutes while I go through the earlier chat session.
John : thanks
Norris M: You are welcome.
Norris M: Thank you for waiting. Please give me some more time.
Norris M: John, I am sorry to let you that these information about the motherboard is not available. Could you let me know why these information are needed?
John : we have PCI cards that are NOT plug and play
John : and require their own irq
John : not shared
John : in a professional recording studio hardware card
John : for audio
Norris M: Is the PCI cards shipped by HP?
John : nope
Norris M: Okay.
John : Paris Ensoniq EDS 100 card
John : so what now
Norris M: John, since these are third party hardware and aslo I see that this hardware was not shipped with the computer, I may not be able to give you an expert solution on this software, as I do not have information regarding the same.
John : get rid of the computer ?
John : the motherboard manual SHOULD have this info
Norris M: I recommend you to contact the manufacturer of the PCI cards.
John : that's stupid

John : we need to know the MOTHERBOARD configuration
Norris M: I am sorry, that these information are not available.
John : what slots share IRQs
John : so now i have to throw out the stupid computer
Norris M: I understand your concern.
John : SERIOUSLY !!!!!!!!!!!!!!!!!
John : have a nice day HP SUCKS
John : can't even document a stupid computer

Subject: Re: HP SUCKS
Posted by DC on Sun, 29 Oct 2006 17:38:27 GMT
View Forum Message <> Reply to Message

Reminds me of python...

This is CRAP and it makes me very IRRITATED....

Audio and video pros have not dragged computers into the pro world,
computers have dragged audio and video pros into the consumer world...

grrrrr

DC

Subject: Re: HP SUCKS
Posted by John [1] on Mon, 30 Oct 2006 16:28:02 GMT
View Forum Message <> Reply to Message

Great tip! Hear that Mike P? Give it a shot!
John

TCB wrote:
> While this is incredibly irritating and the info should, of course, be provided,
> the odds of finding anyone on chat/phone support who knows enough about computers
> to realize what non PnP is are pretty long. Sad but true.
>
> As a user of that _other_ operating system that goes out of its way to tell
> you what's going on inside the computer you bought and really should own,
> I have a suggestion. Download knoppix (www.knoppix.de) and boot up your machine.
> If you look in
>
> /var/log/boot.msg
>
> that will have the entire boot sequence, including the part that lists all

> of the IRQs being used and by what hardware. Better than 9 times out of ten
> that will be all you'll need to know. In that 1 of 10 situation /var/log/messages
> and /var/log/warn should have the rest.
>
> Good luck,
>
> TCB
>
> "John" <no@no.com> wrote:
>> Harrison A: Welcome to HP Total Care.
>> My name is Harrison. How may I assist you today?
>> John : hi
>> Harrison A: Hello John, how are you doing today?
>> John : i'm trying to find what slots share irqs on the PROPRIETARY motherboard
>> A8M2N-LA
>> John : HP 1540n
>> John : model computer
>> John : the manuals don't say
>> John : hello ?
>> John : anyone here ?
>> Harrison A: John, please allow me 5 minutes to work on this issue.
>> John : ok, thanks
>> John : This is where I am: http://h10025.www1.hp.com/ewfrf/wc/manualCategory?lc=en&
cc=us&lang=en&product=3184140&dlc=en
>> John : shorter version: http://tinyurl.com/y6f83v
>> Harrison A: Thank you for the information.
>> John : thank you !
>> Harrison A: Thank you for your time, John. Please visit the following link
>> with regards to this issue. We cannot change IRQ. Could you let me kown
> the
>> exact issue you are experiancing with the computer.
>> John : I didn't ask you to change IRQ
>> John : I asked you which slots SHARE IRQs
>> John : I have PCI cards that need to be on their own IRQ
>> John : so I need to know what slots Share IRQzs
>> John : IRQs
>> John : Do you understand my question ?
>> John : now ?
>> Harrison A: Yes, I got the issue.
>> John : so you understand that i don't want to change irq
>> John : that is not my goal
>> John : my goal is to identify which slots on the motherboard are sharing
>> irqs
>> Harrison A: Yes, I will provide you the information please allow me 5 minutes.
>> John : thanks
>> John : A "normal" motherboard manual would have this information
>> John : HP likes to hide important information
>> Harrison A: These manuals are provided by the manufacturer of the motherboard.

>> I am trying to locate the information please provide me some time.
>> John : asus says the motherboard is proprietary to HP and does not list
> the
>> manuals as far as I can see
>> John : thanks for any help Harrison A
>> Harrison A: John, please open the following weblink it has information on
>> how to find which PCI slot shares IRQ.
>> Harrison A: http://smallvoid.com/tweak/windows/tips.html
>> John : wait
>> John : that is not for this motherboard
>> John : i'm looking for the documentation
>> John : for this motherboard
>> John : the page you sent me says "Check for IRQ conflicts by looking in
> the
>> motherboard manual for which PCI slots that are sharing the same IRQ "
>> John : so where in the manual does it tell us !
>> John : that link you provided does not say what this motherboard does
>> John : i need to know specifically for THIS motherboard
>> John : the link you provided does not help me find which PCI slot shares
>> IRQ.
>> John : ok?
>> John : hello ?
>> DISCONNECTED
>>
>> NEW SESSION
>> Norris M: Welcome to HP Total Care for Desktops. My name is Norris M. Hi!
>> How are you doing today?
>> John : hi
>> John : hi was disconnected
>> John : here is my chat: http://nopaste.snit.ch:8001/8507
>> John : trying to find what slots on motherboard share irqs
>> John : it should be in the motherboard manual but it is not
>> Norris M: Please give me 5 minutes while I go through the earlier chat session.
>> John : thanks
>> Norris M: You are welcome.
>> Norris M: Thank you for waiting. Please give me some more time.
>> Norris M: John, I am sorry to let you that these information about the motherboard
>> is not available. Could you let me know why these information are needed?
>> John : we have PCI cards that are NOT plug and play
>> John : and require their own irq
>> John : not shared
>> John : in a professional recording studio hardware card
>> John : for audio
>> Norris M: Is the PCI cards shipped by HP?
>> John : nope
>> Norris M: Okay.
>> John : Paris Ensoniq EDS 100 card
>> John : so what now

>> Norris M: John, since these are third party hardware and aslo I see that
>> this hardware was not shipped with the computer, I may not be able to give
>> you an expert solution on this software, as I do not have information regarding
>> the same.
>> John : get rid of the computer ?
>> John : the motherboard manual SHOULD have this info
>> Norris M: I recommend you to contact the manufacturer of the PCI cards.
>> John : that's stupid
>> John : we need to know the MOTHERBOARD configuration
>> Norris M: I am sorry, that these information are not available.
>> John : what slots share IRQs
>> John : so now i have to throw out the stupid computer
>> Norris M: I understand your concern.
>> John : SERIOUSLY !!!!!!!!!!!!!!!!
>> John : have a nice day HP SUCKS
>> John : can't even document a stupid computer
>>
>>
>

Subject: Re: HP SUCKS
Posted by TCB on Mon, 30 Oct 2006 17:08:44 GMT
View Forum Message <> Reply to Message

While this is incredibly irritating and the info should, of course, be provided,
the odds of finding anyone on chat/phone support who knows enough about computers
to realize what non PnP is are pretty long. Sad but true.

As a user of that _other_ operating system that goes out of its way to tell
you what's going on inside the computer you bought and really should own,
I have a suggestion. Download knoppix (www.knoppix.de) and boot up your machine.
If you look in

/var/log/boot.msg

that will have the entire boot sequence, including the part that lists all
of the IRQs being used and by what hardware. Better than 9 times out of ten
that will be all you'll need to know. In that 1 of 10 situation /var/log/messages
and /var/log/warn should have the rest.

Good luck,

TCB

"John" <no@no.com> wrote:
>
>Harrison A: Welcome to HP Total Care.

>My name is Harrison. How may I assist you today?
>John : hi
>Harrison A: Hello John, how are you doing today?
>John : i'm trying to find what slots share irqs on the PROPRIETARY motherboard
>A8M2N-LA
>John : HP 1540n
>John : model computer
>John : the manuals don't say
>John : hello ?
>John : anyone here ?
>Harrison A: John, please allow me 5 minutes to work on this issue.
>John : ok, thanks
>John : This is where I am: http://h10025.www1.hp.com/ewfrf/wc/manualCategory?lc=en&
cc=us&lang=en&product=3184140&dlc=en
>John : shorter version: http://tinyurl.com/y6f83v
>Harrison A: Thank you for the information.
>John : thank you !
>Harrison A: Thank you for your time, John. Please visit the following link
>with regards to this issue. We cannot change IRQ. Could you let me kown
the
>exact issue you are experiancing with the computer.
>John : I didn't ask you to change IRQ
>John : I asked you which slots SHARE IRQs
>John : I have PCI cards that need to be on their own IRQ
>John : so I need to know what slots Share IRQzs
>John : IRQs
>John : Do you understand my question ?
>John : now ?
>Harrison A: Yes, I got the issue.
>John : so you understand that i don't want to change irq
>John : that is not my goal
>John : my goal is to identify which slots on the motherboard are sharing
>irqs
>Harrison A: Yes, I will provide you the information please allow me 5 minutes.
>John : thanks
>John : A "normal" motherboard manual would have this information
>John : HP likes to hide important information
>Harrison A: These manuals are provided by the manufacturer of the motherboard.
>I am trying to locate the information please provide me some time.
>John : asus says the motherboard is proprietary to HP and does not list
the
>manuals as far as I can see
>John : thanks for any help Harrison A
>Harrison A: John, please open the following weblink it has information on
>how to find which PCI slot shares IRQ.
>Harrison A: http://smallvoid.com/tweak/windows/tips.html
>John : wait
>John : that is not for this motherboard

>John : i'm looking for the documentation
>John : for this motherboard
>John : the page you sent me says "Check for IRQ conflicts by looking in
the
>motherboard manual for which PCI slots that are sharing the same IRQ "
>John : so where in the manual does it tell us !
>John : that link you provided does not say what this motherboard does
>John : i need to know specifically for THIS motherboard
>John : the link you provided does not help me find which PCI slot shares
>IRQ.
>John : ok?
>John : hello ?
>DISCONNECTED
>
>NEW SESSION
>Norris M: Welcome to HP Total Care for Desktops. My name is Norris M. Hi!
>How are you doing today?
>John : hi
>John : hi was disconnected
>John : here is my chat: http://nopaste.snit.ch:8001/8507
>John : trying to find what slots on motherboard share irqs
>John : it should be in the motherboard manual but it is not
>Norris M: Please give me 5 minutes while I go through the earlier chat session.
>John : thanks
>Norris M: You are welcome.
>Norris M: Thank you for waiting. Please give me some more time.
>Norris M: John, I am sorry to let you that these information about the motherboard
>is not available. Could you let me know why these information are needed?
>John : we have PCI cards that are NOT plug and play
>John : and require their own irq
>John : not shared
>John : in a professional recording studio hardware card
>John : for audio
>Norris M: Is the PCI cards shipped by HP?
>John : nope
>Norris M: Okay.
>John : Paris Ensoniq EDS 100 card
>John : so what now
>Norris M: John, since these are third party hardware and aslo I see that
>this hardware was not shipped with the computer, I may not be able to give
>you an expert solution on this software, as I do not have information regarding
>the same.
>John : get rid of the computer ?
>John : the motherboard manual SHOULD have this info
>Norris M: I recommend you to contact the manufacturer of the PCI cards.
>John : that's stupid
>John : we need to know the MOTHERBOARD configuration
>Norris M: I am sorry, that these information are not available.

>John : what slots share IRQs
>John : so now i have to throw out the stupid computer
>Norris M: I understand your concern.
>John : SERIOUSLY !!!!!!!!!!!!!!!!!
>John : have a nice day HP SUCKS
>John : can't even document a stupid computer
>
>

Subject: Re: HP SUCKS
Posted by John [1] on Mon, 30 Oct 2006 18:21:59 GMT
View Forum Message <> Reply to Message

I'm betting PCI slot shares with your video card which is a no no. What
can you break off slot 3 to make an EDS fit? hehe
John

Mike P wrote:
> I will, and I will let you know what I find.
>
> Thanks!
>
> John <no@no.com> wrote:
>> Great tip! Hear that Mike P? Give it a shot!
>> John
>>
>> TCB wrote:
>>> While this is incredibly irritating and the info should, of course, be
> provided,
>>> the odds of finding anyone on chat/phone support who knows enough about
> computers
>>> to realize what non PnP is are pretty long. Sad but true.
>>>
>>> As a user of that _other_ operating system that goes out of its way to
> tell
>>> you what's going on inside the computer you bought and really should own,
>>> I have a suggestion. Download knoppix (www.knoppix.de) and boot up your
> machine.
>>> If you look in
>>>
>>> /var/log/boot.msg
>>>
>>> that will have the entire boot sequence, including the part that lists
> all
>>> of the IRQs being used and by what hardware. Better than 9 times out of
> ten
>>> that will be all you'll need to know. In that 1 of 10 situation /var/log/messages

>>> and /var/log/warn should have the rest.
>>>
>>> Good luck,
>>>
>>> TCB
>>>
>>> "John" <no@no.com> wrote:
>>>> Harrison A: Welcome to HP Total Care.
>>>> My name is Harrison. How may I assist you today?
>>>> John : hi
>>>> Harrison A: Hello John, how are you doing today?
>>>> John : i'm trying to find what slots share irqs on the PROPRIETARY motherboard
>>>> A8M2N-LA
>>>> John : HP 1540n
>>>> John : model computer
>>>> John : the manuals don't say
>>>> John : hello ?
>>>> John : anyone here ?
>>>> Harrison A: John, please allow me 5 minutes to work on this issue.
>>>> John : ok, thanks
>>>> John : This is where I am: http://h10025.www1.hp.com/ewfrf/wc/manualCategory?lc=en&
cc=us〈=en&product=3184140&dlc=en
>>>> John : shorter version: http://tinyurl.com/y6f83v
>>>> Harrison A: Thank you for the information.
>>>> John : thank you !
>>>> Harrison A: Thank you for your time, John. Please visit the following
> link
>>>> with regards to this issue. We cannot change IRQ. Could you let me kown
>>> the
>>>> exact issue you are experiancing with the computer.
>>>> John : I didn't ask you to change IRQ
>>>> John : I asked you which slots SHARE IRQs
>>>> John : I have PCI cards that need to be on their own IRQ
>>>> John : so I need to know what slots Share IRQzs
>>>> John : IRQs
>>>> John : Do you understand my question ?
>>>> John : now ?
>>>> Harrison A: Yes, I got the issue.
>>>> John : so you understand that i don't want to change irq
>>>> John : that is not my goal
>>>> John : my goal is to identify which slots on the motherboard are sharing
>>>> irqs
>>>> Harrison A: Yes, I will provide you the information please allow me 5
> minutes.
>>>> John : thanks
>>>> John : A "normal" motherboard manual would have this information
>>>> John : HP likes to hide important information
>>>> Harrison A: These manuals are provided by the manufacturer of the motherboard.

>>>> I am trying to locate the information please provide me some time.
>>>> John : asus says the motherboard is proprietary to HP and does not list
>>> the
>>>> manuals as far as I can see
>>>> John : thanks for any help Harrison A
>>>> Harrison A: John, please open the following weblink it has information
> on
>>>> how to find which PCI slot shares IRQ.
>>>> Harrison A: http://smallvoid.com/tweak/windows/tips.html
>>>> John : wait
>>>> John : that is not for this motherboard
>>>> John : i'm looking for the documentation
>>>> John : for this motherboard
>>>> John : the page you sent me says "Check for IRQ conflicts by looking
> in
>>> the
>>>> motherboard manual for which PCI slots that are sharing the same IRQ
> "
>>>> John : so where in the manual does it tell us !
>>>> John : that link you provided does not say what this motherboard does
>>>> John : i need to know specifically for THIS motherboard
>>>> John : the link you provided does not help me find which PCI slot shares
>>>> IRQ.
>>>> John : ok?
>>>> John : hello ?
>>>> DISCONNECTED
>>>>
>>>> NEW SESSION
>>>> Norris M: Welcome to HP Total Care for Desktops. My name is Norris M.
> Hi!
>>>> How are you doing today?
>>>> John : hi
>>>> John : hi was disconnected
>>>> John : here is my chat: http://nopaste.snit.ch:8001/8507
>>>> John : trying to find what slots on motherboard share irqs
>>>> John : it should be in the motherboard manual but it is not
>>>> Norris M: Please give me 5 minutes while I go through the earlier chat
> session.
>>>> John : thanks
>>>> Norris M: You are welcome.
>>>> Norris M: Thank you for waiting. Please give me some more time.
>>>> Norris M: John, I am sorry to let you that these information about the
> motherboard
>>>> is not available. Could you let me know why these information are needed?
>>>> John : we have PCI cards that are NOT plug and play
>>>> John : and require their own irq
>>>> John : not shared
>>>> John : in a professional recording studio hardware card

>>>> John : for audio
>>>> Norris M: Is the PCI cards shipped by HP?
>>>> John : nope
>>>> Norris M: Okay.
>>>> John : Paris Ensoniq EDS 100 card
>>>> John : so what now
>>>> Norris M: John, since these are third party hardware and aslo I see that
>>>> this hardware was not shipped with the computer, I may not be able to
> give
>>>> you an expert solution on this software, as I do not have information
> regarding
>>>> the same.
>>>> John : get rid of the computer ?
>>>> John : the motherboard manual SHOULD have this info
>>>> Norris M: I recommend you to contact the manufacturer of the PCI cards.
>>>> John : that's stupid
>>>> John : we need to know the MOTHERBOARD configuration
>>>> Norris M: I am sorry, that these information are not available.
>>>> John : what slots share IRQs
>>>> John : so now i have to throw out the stupid computer
>>>> Norris M: I understand your concern.
>>>> John : SERIOUSLY !!!!!!!!!!!!!!!!!
>>>> John : have a nice day HP SUCKS
>>>> John : can't even document a stupid computer
>>>>
>>>>
>

Subject: Re: HP SUCKS
Posted by Nappy on Mon, 30 Oct 2006 18:48:24 GMT
View Forum Message <> Reply to Message

I thought the idea of modern operating system was NOT to have to know what
was going on inside the computer,but that it just worked. Now if you are
more
interested in how they work than getting work done,then continue using that
other operating system. Now if the people that are paid to give support for
this
computer you "should own"don't know enough about them how is the average
end user suppose to. I guess this is why companies like Geek Squad exist.

"TCB" <nobody@ishere.com> wrote:
>
>While this is incredibly irritating and the info should, of course, be provided,
>the odds of finding anyone on chat/phone support who knows enough about

computers
>to realize what non PnP is are pretty long. Sad but true.
>
>As a user of that _other_ operating system that goes out of its way to tell
>you what's going on inside the computer you bought and really should own,
>I have a suggestion. Download knoppix (www.knoppix.de) and boot up your
machine.
>If you look in
>
>/var/log/boot.msg
>
>that will have the entire boot sequence, including the part that lists all
>of the IRQs being used and by what hardware. Better than 9 times out of
ten
>that will be all you'll need to know. In that 1 of 10 situation /var/log/messages
>and /var/log/warn should have the rest.
>
>Good luck,
>
>TCB
>
>"John" <no@no.com> wrote:
>>
>>Harrison A: Welcome to HP Total Care.
>>My name is Harrison. How may I assist you today?
>>John : hi
>>Harrison A: Hello John, how are you doing today?
>>John : i'm trying to find what slots share irqs on the PROPRIETARY motherboard
>>A8M2N-LA
>>John : HP 1540n
>>John : model computer
>>John : the manuals don't say
>>John : hello ?
>>John : anyone here ?
>>Harrison A: John, please allow me 5 minutes to work on this issue.
>>John : ok, thanks
>>John : This is where I am: http://h10025.www1.hp.com/ewfrf/wc/manualCategory?lc=en&
cc=us?=en&product=3184140&dlc=en
>>John : shorter version: http://tinyurl.com/y6f83v
>>Harrison A: Thank you for the information.
>>John : thank you !
>>Harrison A: Thank you for your time, John. Please visit the following link
>>with regards to this issue. We cannot change IRQ. Could you let me kown
>the
>>exact issue you are experiancing with the computer.
>>John : I didn't ask you to change IRQ
>>John : I asked you which slots SHARE IRQs
>>John : I have PCI cards that need to be on their own IRQ

>>John : so I need to know what slots Share IRQzs
>>John : IRQs
>>John : Do you understand my question ?
>>John : now ?
>>Harrison A: Yes, I got the issue.
>>John : so you understand that i don't want to change irq
>>John : that is not my goal
>>John : my goal is to identify which slots on the motherboard are sharing
>>irqs
>>Harrison A: Yes, I will provide you the information please allow me 5 minutes.
>>John : thanks
>>John : A "normal" motherboard manual would have this information
>>John : HP likes to hide important information
>>Harrison A: These manuals are provided by the manufacturer of the motherboard.
>>I am trying to locate the information please provide me some time.
>>John : asus says the motherboard is proprietary to HP and does not list
>the
>>manuals as far as I can see
>>John : thanks for any help Harrison A
>>Harrison A: John, please open the following weblink it has information
on
>>how to find which PCI slot shares IRQ.
>>Harrison A: http://smallvoid.com/tweak/windows/tips.html
>>John : wait
>>John : that is not for this motherboard
>>John : i'm looking for the documentation
>>John : for this motherboard
>>John : the page you sent me says "Check for IRQ conflicts by looking in
>the
>>motherboard manual for which PCI slots that are sharing the same IRQ "
>>John : so where in the manual does it tell us !
>>John : that link you provided does not say what this motherboard does
>>John : i need to know specifically for THIS motherboard
>>John : the link you provided does not help me find which PCI slot shares
>>IRQ.
>>John : ok?
>>John : hello ?
>>DISCONNECTED
>>
>>NEW SESSION
>>Norris M: Welcome to HP Total Care for Desktops. My name is Norris M. Hi!
>>How are you doing today?
>>John : hi
>>John : hi was disconnected
>>John : here is my chat: http://nopaste.snit.ch:8001/8507
>>John : trying to find what slots on motherboard share irqs
>>John : it should be in the motherboard manual but it is not
>>Norris M: Please give me 5 minutes while I go through the earlier chat

session.
>>John : thanks
>>Norris M: You are welcome.
>>Norris M: Thank you for waiting. Please give me some more time.
>>Norris M: John, I am sorry to let you that these information about the motherboard
>>is not available. Could you let me know why these information are needed?
>>John : we have PCI cards that are NOT plug and play
>>John : and require their own irq
>>John : not shared
>>John : in a professional recording studio hardware card
>>John : for audio
>>Norris M: Is the PCI cards shipped by HP?
>>John : nope
>>Norris M: Okay.
>>John : Paris Ensoniq EDS 100 card
>>John : so what now
>>Norris M: John, since these are third party hardware and aslo I see that
>>this hardware was not shipped with the computer, I may not be able to give
>>you an expert solution on this software, as I do not have information regarding
>>the same.
>>John : get rid of the computer ?
>>John : the motherboard manual SHOULD have this info
>>Norris M: I recommend you to contact the manufacturer of the PCI cards.
>>John : that's stupid
>>John : we need to know the MOTHERBOARD configuration
>>Norris M: I am sorry, that these information are not available.
>>John : what slots share IRQs
>>John : so now i have to throw out the stupid computer
>>Norris M: I understand your concern.
>>John : SERIOUSLY !!!!!!!!!!!!!!!!!
>>John : have a nice day HP SUCKS
>>John : can't even document a stupid computer
>>
>>
>

Subject: Re: HP SUCKS
Posted by MikeP on Mon, 30 Oct 2006 19:01:13 GMT
View Forum Message <> Reply to Message

I will, and I will let you know what I find.

Thanks!

John <no@no.com> wrote:
>Great tip! Hear that Mike P? Give it a shot!

>John
>
>TCB wrote:
>> While this is incredibly irritating and the info should, of course, be
provided,
>> the odds of finding anyone on chat/phone support who knows enough about
computers
>> to realize what non PnP is are pretty long. Sad but true.
>>
>> As a user of that _other_ operating system that goes out of its way to
tell
>> you what's going on inside the computer you bought and really should own,
>> I have a suggestion. Download knoppix (www.knoppix.de) and boot up your
machine.
>> If you look in
>>
>> /var/log/boot.msg
>>
>> that will have the entire boot sequence, including the part that lists
all
>> of the IRQs being used and by what hardware. Better than 9 times out of
ten
>> that will be all you'll need to know. In that 1 of 10 situation /var/log/messages
>> and /var/log/warn should have the rest.
>>
>> Good luck,
>>
>> TCB
>>
>> "John" <no@no.com> wrote:
>>> Harrison A: Welcome to HP Total Care.
>>> My name is Harrison. How may I assist you today?
>>> John : hi
>>> Harrison A: Hello John, how are you doing today?
>>> John : i'm trying to find what slots share irqs on the PROPRIETARY motherboard
>>> A8M2N-LA
>>> John : HP 1540n
>>> John : model computer
>>> John : the manuals don't say
>>> John : hello ?
>>> John : anyone here ?
>>> Harrison A: John, please allow me 5 minutes to work on this issue.
>>> John : ok, thanks
>>> John : This is where I am: http://h10025.www1.hp.com/ewfrf/wc/manualCategory?lc=en&
cc=us〈=en&product=3184140&dlc=en
>>> John : shorter version: http://tinyurl.com/y6f83v
>>> Harrison A: Thank you for the information.
>>> John : thank you !

>>> Harrison A: Thank you for your time, John. Please visit the following
link
>>> with regards to this issue. We cannot change IRQ. Could you let me kown
>> the
>>> exact issue you are experiancing with the computer.
>>> John : I didn't ask you to change IRQ
>>> John : I asked you which slots SHARE IRQs
>>> John : I have PCI cards that need to be on their own IRQ
>>> John : so I need to know what slots Share IRQzs
>>> John : IRQs
>>> John : Do you understand my question ?
>>> John : now ?
>>> Harrison A: Yes, I got the issue.
>>> John : so you understand that i don't want to change irq
>>> John : that is not my goal
>>> John : my goal is to identify which slots on the motherboard are sharing
>>> irqs
>>> Harrison A: Yes, I will provide you the information please allow me 5
minutes.
>>> John : thanks
>>> John : A "normal" motherboard manual would have this information
>>> John : HP likes to hide important information
>>> Harrison A: These manuals are provided by the manufacturer of the motherboard.
>>> I am trying to locate the information please provide me some time.
>>> John : asus says the motherboard is proprietary to HP and does not list
>> the
>>> manuals as far as I can see
>>> John : thanks for any help Harrison A
>>> Harrison A: John, please open the following weblink it has information
on
>>> how to find which PCI slot shares IRQ.
>>> Harrison A: http://smallvoid.com/tweak/windows/tips.html
>>> John : wait
>>> John : that is not for this motherboard
>>> John : i'm looking for the documentation
>>> John : for this motherboard
>>> John : the page you sent me says "Check for IRQ conflicts by looking
in
>> the
>>> motherboard manual for which PCI slots that are sharing the same IRQ
"
>>> John : so where in the manual does it tell us !
>>> John : that link you provided does not say what this motherboard does
>>> John : i need to know specifically for THIS motherboard
>>> John : the link you provided does not help me find which PCI slot shares
>>> IRQ.
>>> John : ok?
>>> John : hello ?

>>> DISCONNECTED
>>>
>>> NEW SESSION
>>> Norris M: Welcome to HP Total Care for Desktops. My name is Norris M.
Hi!
>>> How are you doing today?
>>> John : hi
>>> John : hi was disconnected
>>> John : here is my chat: http://nopaste.snit.ch:8001/8507
>>> John : trying to find what slots on motherboard share irqs
>>> John : it should be in the motherboard manual but it is not
>>> Norris M: Please give me 5 minutes while I go through the earlier chat
session.
>>> John : thanks
>>> Norris M: You are welcome.
>>> Norris M: Thank you for waiting. Please give me some more time.
>>> Norris M: John, I am sorry to let you that these information about the
motherboard
>>> is not available. Could you let me know why these information are needed?
>>> John : we have PCI cards that are NOT plug and play
>>> John : and require their own irq
>>> John : not shared
>>> John : in a professional recording studio hardware card
>>> John : for audio
>>> Norris M: Is the PCI cards shipped by HP?
>>> John : nope
>>> Norris M: Okay.
>>> John : Paris Ensoniq EDS 100 card
>>> John : so what now
>>> Norris M: John, since these are third party hardware and aslo I see that
>>> this hardware was not shipped with the computer, I may not be able to
give
>>> you an expert solution on this software, as I do not have information
regarding
>>> the same.
>>> John : get rid of the computer ?
>>> John : the motherboard manual SHOULD have this info
>>> Norris M: I recommend you to contact the manufacturer of the PCI cards.
>>> John : that's stupid
>>> John : we need to know the MOTHERBOARD configuration
>>> Norris M: I am sorry, that these information are not available.
>>> John : what slots share IRQs
>>> John : so now i have to throw out the stupid computer
>>> Norris M: I understand your concern.
>>> John : SERIOUSLY !!!!!!!!!!!!!!!!!!
>>> John : have a nice day HP SUCKS
>>> John : can't even document a stupid computer
>>>

```
>>>
>>
```

Subject: Re: HP SUCKS
Posted by John [1] on Mon, 30 Oct 2006 19:11:44 GMT

Agreed. That knoppix find is excellent, but I'm not doing any calculus !
John

TCB wrote:
> Well, a PARIS EDS card is non PnP hardware that wasn't made to work on modern
> motherboards. If I have an ISA modem on a BX chipset mobo and I want to put
> XP on it I can't complain too loudly, can I? So, to me, users of EDS cards
> are allowed only a certain amount of complaining when people don't know how
> to get their gear running. HP should still be able to explain how IRQs are
> assigned on their hardware, don't get me wrong, but after providing that
> info they're probably off the hook.
>
> Which is why I offered the knoppix alternative, it's bailed me out a gazillion
> times in all kinds of situations.
>
> And, by the way, I have been able to get _lots_ of work done by knowing how
> computers work and how linux works. It means my machines always work. In
> fact, people around here have gotten occasional, always free help for getting
> their own computers to work, so you might want to redo the calculus on that
> statement.
>
> TCB
>
> "Nappy" <mgrant01@san.rr.com> wrote:
>> I thought the idea of modern operating system was NOT to have to know what
>> was going on inside the computer,but that it just worked. Now if you are
>> more
>> interested in how they work than getting work done,then continue using that
>> other operating system. Now if the people that are paid to give support
> for
>> this
>> computer you "should own"don't know enough about them how is the average
>> end user suppose to. I guess this is why companies like Geek Squad exist.
>>
>>
>>
>> "TCB" <nobody@ishere.com> wrote:
>>> While this is incredibly irritating and the info should, of course, be
> provided,
>>> the odds of finding anyone on chat/phone support who knows enough about
```

---

>> computers
>>> to realize what non PnP is are pretty long. Sad but true.
>>>
>>> As a user of that _other_ operating system that goes out of its way to
> tell
>>> you what's going on inside the computer you bought and really should own,
>>> I have a suggestion. Download knoppix (www.knoppix.de) and boot up your
>> machine.
>>> If you look in
>>>
>>> /var/log/boot.msg
>>>
>>> that will have the entire boot sequence, including the part that lists
> all
>>> of the IRQs being used and by what hardware. Better than 9 times out of
>> ten
>>> that will be all you'll need to know. In that 1 of 10 situation /var/log/messages
>>> and /var/log/warn should have the rest.
>>>
>>> Good luck,
>>>
>>> TCB
>>>
>>> "John" <no@no.com> wrote:
>>>> Harrison A: Welcome to HP Total Care.
>>>> My name is Harrison. How may I assist you today?
>>>> John : hi
>>>> Harrison A: Hello John, how are you doing today?
>>>> John : i'm trying to find what slots share irqs on the PROPRIETARY motherboard
>>>> A8M2N-LA
>>>> John : HP 1540n
>>>> John : model computer
>>>> John : the manuals don't say
>>>> John : hello ?
>>>> John : anyone here ?
>>>> Harrison A: John, please allow me 5 minutes to work on this issue.
>>>> John : ok, thanks
>>>> John : This is where I am:  http://h10025.www1.hp.com/ewfrf/wc/manualCategory?lc=en&
cc=us?=en&product=3184140&dlc=en
>>>> John : shorter version: http://tinyurl.com/y6f83v
>>>> Harrison A: Thank you for the information.
>>>> John : thank you !
>>>> Harrison A: Thank you for your time, John. Please visit the following
> link
>>>> with regards to this issue. We cannot change IRQ. Could you let me kown
>>> the
>>>> exact issue you are experiancing with the computer.
>>>> John : I didn't ask you to change IRQ

>>>> John : I asked you which slots SHARE IRQs
>>>> John : I have PCI cards that need to be on their own IRQ
>>>> John : so I need to know what slots Share IRQzs
>>>> John : IRQs
>>>> John : Do you understand my question ?
>>>> John : now ?
>>>> Harrison A: Yes, I got the issue.
>>>> John : so you understand that i don't want to change irq
>>>> John : that is not my goal
>>>> John : my goal is to identify which slots on the motherboard are sharing
>>>> irqs
>>>> Harrison A: Yes, I will provide you the information please allow me 5
> minutes.
>>>> John : thanks
>>>> John : A "normal" motherboard manual would have this information
>>>> John : HP likes to hide important information
>>>> Harrison A: These manuals are provided by the manufacturer of the motherboard.
>>>> I am trying to locate the information please provide me some time.
>>>> John : asus says the motherboard is proprietary to HP and does not list
>>> the
>>>> manuals as far as I can see
>>>> John : thanks for any help Harrison A
>>>> Harrison A: John, please open the following weblink it has information
>> on
>>>> how to find which PCI slot shares IRQ.
>>>> Harrison A: http://smallvoid.com/tweak/windows/tips.html
>>>> John : wait
>>>> John : that is not for this motherboard
>>>> John : i'm looking for the documentation
>>>> John : for this motherboard
>>>> John : the page you sent me says "Check for IRQ conflicts by looking in
>>> the
>>>> motherboard manual for which PCI slots that are sharing the same IRQ "
>>>> John : so where in the manual does it tell us !
>>>> John : that link you provided does not say what this motherboard does
>>>> John : i need to know specifically for THIS motherboard
>>>> John : the link you provided does not help me find which PCI slot shares
>>>> IRQ.
>>>> John : ok?
>>>> John : hello ?
>>>> DISCONNECTED
>>>>
>>>> NEW SESSION
>>>> Norris M: Welcome to HP Total Care for Desktops. My name is Norris M.
> Hi!
>>>> How are you doing today?
>>>> John : hi
>>>> John : hi was disconnected

>>>> John : here is my chat: http://nopaste.snit.ch:8001/8507
>>>> John : trying to find what slots on motherboard share irqs
>>>> John : it should be in the motherboard manual but it is not
>>>> Norris M: Please give me 5 minutes while I go through the earlier chat
>> session.
>>>> John : thanks
>>>> Norris M: You are welcome.
>>>> Norris M: Thank you for waiting. Please give me some more time.
>>>> Norris M: John, I am sorry to let you that these information about the
>> motherboard
>>>> is not available. Could you let me know why these information are needed?
>>>> John : we have PCI cards that are NOT plug and play
>>>> John : and require their own irq
>>>> John : not shared
>>>> John : in a professional recording studio hardware card
>>>> John : for audio
>>>> Norris M: Is the PCI cards shipped by HP?
>>>> John : nope
>>>> Norris M: Okay.
>>>> John : Paris Ensoniq EDS 100 card
>>>> John : so what now
>>>> Norris M: John, since these are third party hardware and aslo I see that
>>>> this hardware was not shipped with the computer, I may not be able to
> give
>>>> you an expert solution on this software, as I do not have information
> regarding
>>>> the same.
>>>> John : get rid of the computer ?
>>>> John : the motherboard manual SHOULD have this info
>>>> Norris M: I recommend you to contact the manufacturer of the PCI cards.
>>>> John : that's stupid
>>>> John : we need to know the MOTHERBOARD configuration
>>>> Norris M: I am sorry, that these information are not available.
>>>> John : what slots share IRQs
>>>> John : so now i have to throw out the stupid computer
>>>> Norris M: I understand your concern.
>>>> John : SERIOUSLY !!!!!!!!!!!!!!!!!
>>>> John : have a nice day HP SUCKS
>>>> John : can't even document a stupid computer
>>>>
>>>>
>

Subject: Re: HP SUCKS
Posted by TCB on Mon, 30 Oct 2006 19:37:39 GMT
View Forum Message <> Reply to Message

Well, a PARIS EDS card is non PnP hardware that wasn't made to work on modern motherboards. If I have an ISA modem on a BX chipset mobo and I want to put XP on it I can't complain too loudly, can I? So, to me, users of EDS cards are allowed only a certain amount of complaining when people don't know how to get their gear running. HP should still be able to explain how IRQs are assigned on their hardware, don't get me wrong, but after providing that info they're probably off the hook.

Which is why I offered the knoppix alternative, it's bailed me out a gazillion times in all kinds of situations.

And, by the way, I have been able to get _lots_ of work done by knowing how computers work and how linux works. It means my machines always work. In fact, people around here have gotten occasional, always free help for getting their own computers to work, so you might want to redo the calculus on that statement.

TCB

"Nappy" <mgrant01@san.rr.com> wrote:
>
>I thought the idea of modern  operating system was NOT to have to know what
>was going on inside the computer,but that it just worked. Now if you are
>more
>interested in how they work than getting work done,then continue using that
>other operating system. Now if the people that are paid to give support
for
>this
>computer you "should own"don't know enough about them how is the average
>end user suppose to. I guess this is why companies like Geek Squad exist.
>
>
>
>"TCB" <nobody@ishere.com> wrote:
>>
>>While this is incredibly irritating and the info should, of course, be
provided,
>>the odds of finding anyone on chat/phone support who knows enough about
>computers
>>to realize what non PnP is are pretty long. Sad but true.
>>
>>As a user of that _other_ operating system that goes out of its way to
tell
>>you what's going on inside the computer you bought and really should own,
>>I have a suggestion. Download knoppix (www.knoppix.de) and boot up your
>machine.
>>If you look in
>>

>>/var/log/boot.msg
>>
>>that will have the entire boot sequence, including the part that lists
all
>>of the IRQs being used and by what hardware. Better than 9 times out of
>ten
>>that will be all you'll need to know. In that 1 of 10 situation /var/log/messages
>>and /var/log/warn should have the rest.
>>
>>Good luck,
>>
>>TCB
>>
>>"John" <no@no.com> wrote:
>>>
>>>Harrison A: Welcome to HP Total Care.
>>>My name is Harrison. How may I assist you today?
>>>John : hi
>>>Harrison A: Hello John, how are you doing today?
>>>John : i'm trying to find what slots share irqs on the PROPRIETARY motherboard
>>>A8M2N-LA
>>>John : HP 1540n
>>>John : model computer
>>>John : the manuals don't say
>>>John : hello ?
>>>John : anyone here ?
>>>Harrison A: John, please allow me 5 minutes to work on this issue.
>>>John : ok, thanks
>>>John : This is where I am:  http://h10025.www1.hp.com/ewfrf/wc/manualCategory?lc=en&
cc=us?=en&product=3184140&dlc=en
>>>John : shorter version: http://tinyurl.com/y6f83v
>>>Harrison A: Thank you for the information.
>>>John : thank you !
>>>Harrison A: Thank you for your time, John. Please visit the following
link
>>>with regards to this issue. We cannot change IRQ. Could you let me kown
>>the
>>>exact issue you are experiancing with the computer.
>>>John : I didn't ask you to change IRQ
>>>John : I asked you which slots SHARE IRQs
>>>John : I have PCI cards that need to be on their own IRQ
>>>John : so I need to know what slots Share IRQzs
>>>John : IRQs
>>>John : Do you understand my question ?
>>>John : now ?
>>>Harrison A: Yes, I got the issue.
>>>John : so you understand that i don't want to change irq
>>>John : that is not my goal

>>>John : my goal is to identify which slots on the motherboard are sharing
>>>irqs
>>>Harrison A: Yes, I will provide you the information please allow me 5
minutes.
>>>John : thanks
>>>John : A "normal" motherboard manual would have this information
>>>John : HP likes to hide important information
>>>Harrison A: These manuals are provided by the manufacturer of the motherboard.
>>>I am trying to locate the information please provide me some time.
>>>John : asus says the motherboard is proprietary to HP and does not list
>>the
>>>manuals as far as I can see
>>>John : thanks for any help Harrison A
>>>Harrison A: John, please open the following weblink it has information
>on
>>>how to find which PCI slot shares IRQ.
>>>Harrison A: http://smallvoid.com/tweak/windows/tips.html
>>>John : wait
>>>John : that is not for this motherboard
>>>John : i'm looking for the documentation
>>>John : for this motherboard
>>>John : the page you sent me says "Check for IRQ conflicts by looking in
>>the
>>>motherboard manual for which PCI slots that are sharing the same IRQ "
>>>John : so where in the manual does it tell us !
>>>John : that link you provided does not say what this motherboard does
>>>John : i need to know specifically for THIS motherboard
>>>John : the link you provided does not help me find which PCI slot shares
>>>IRQ.
>>>John : ok?
>>>John : hello ?
>>>DISCONNECTED
>>>
>>>NEW SESSION
>>>Norris M: Welcome to HP Total Care for Desktops. My name is Norris M.
Hi!
>>>How are you doing today?
>>>John : hi
>>>John : hi was disconnected
>>>John : here is my chat: http://nopaste.snit.ch:8001/8507
>>>John : trying to find what slots on motherboard share irqs
>>>John : it should be in the motherboard manual but it is not
>>>Norris M: Please give me 5 minutes while I go through the earlier chat
>session.
>>>John : thanks
>>>Norris M: You are welcome.
>>>Norris M: Thank you for waiting. Please give me some more time.
>>>Norris M: John, I am sorry to let you that these information about the

>motherboard
>>>is not available. Could you let me know why these information are needed?
>>>John : we have PCI cards that are NOT plug and play
>>>John : and require their own irq
>>>John : not shared
>>>John : in a professional recording studio hardware card
>>>John : for audio
>>>Norris M: Is the PCI cards shipped by HP?
>>>John : nope
>>>Norris M: Okay.
>>>John : Paris Ensoniq EDS 100 card
>>>John : so what now
>>>Norris M: John, since these are third party hardware and aslo I see that
>>>this hardware was not shipped with the computer, I may not be able to give
>>>you an expert solution on this software, as I do not have information regarding
>>>the same.
>>>John : get rid of the computer ?
>>>John : the motherboard manual SHOULD have this info
>>>Norris M: I recommend you to contact the manufacturer of the PCI cards.
>>>John : that's stupid
>>>John : we need to know the MOTHERBOARD configuration
>>>Norris M: I am sorry, that these information are not available.
>>>John : what slots share IRQs
>>>John : so now i have to throw out the stupid computer
>>>Norris M: I understand your concern.
>>>John : SERIOUSLY !!!!!!!!!!!!!!!!!
>>>John : have a nice day HP SUCKS
>>>John : can't even document a stupid computer
>>>
>>>
>>
>

---

## Subject: Re: HP SUCKS
Posted by Martin Harrington on Mon, 30 Oct 2006 22:18:23 GMT
View Forum Message <> Reply to Message

My wife is using an old BX chip mobo, (that she won't let me change), and
running XP with 512 ram......never, never misses a beat..never crashed,
nothing.
--
Martin Harrington
www.lendanear-sound.com
"TCB" <nobody@ishere.com> wrote in message news:45464673$1@linux...
>

> Well, a PARIS EDS card is non PnP hardware that wasn't made to work on
> modern
> motherboards. If I have an ISA modem on a BX chipset mobo and I want to
> put
> XP on it I can't complain too loudly, can I? So, to me, users of EDS cards
> are allowed only a certain amount of complaining when people don't know
> how
> to get their gear running. HP should still be able to explain how IRQs are
> assigned on their hardware, don't get me wrong, but after providing that
> info they're probably off the hook.
>
> Which is why I offered the knoppix alternative, it's bailed me out a
> gazillion
> times in all kinds of situations.
>
> And, by the way, I have been able to get _lots_ of work done by knowing
> how
> computers work and how linux works. It means my machines always work. In
> fact, people around here have gotten occasional, always free help for
> getting
> their own computers to work, so you might want to redo the calculus on
> that
> statement.
>
> TCB
>
> "Nappy" <mgrant01@san.rr.com> wrote:
>>
>>I thought the idea of modern  operating system was NOT to have to know
>>what
>>was going on inside the computer,but that it just worked. Now if you are
>>more
>>interested in how they work than getting work done,then continue using
>>that
>>other operating system. Now if the people that are paid to give support
> for
>>this
>>computer you "should own"don't know enough about them how is the average
>>end user suppose to. I guess this is why companies like Geek Squad exist.
>>
>>
>>
>>"TCB" <nobody@ishere.com> wrote:
>>>
>>>While this is incredibly irritating and the info should, of course, be
> provided,
>>>the odds of finding anyone on chat/phone support who knows enough about
>>computers

>>>to realize what non PnP is are pretty long. Sad but true.
>>>
>>>As a user of that _other_ operating system that goes out of its way to
> tell
>>>you what's going on inside the computer you bought and really should own,
>>>I have a suggestion. Download knoppix (www.knoppix.de) and boot up your
>>machine.
>>>If you look in
>>>
>>>/var/log/boot.msg
>>>
>>>that will have the entire boot sequence, including the part that lists
> all
>>>of the IRQs being used and by what hardware. Better than 9 times out of
>>ten
>>>that will be all you'll need to know. In that 1 of 10 situation
>>>/var/log/messages
>>>and /var/log/warn should have the rest.
>>>
>>>Good luck,
>>>
>>>TCB
>>>
>>>"John" <no@no.com> wrote:
>>>>
>>>>Harrison A: Welcome to HP Total Care.
>>>>My name is Harrison. How may I assist you today?
>>>>John : hi
>>>>Harrison A: Hello John, how are you doing today?
>>>>John : i'm trying to find what slots share irqs on the PROPRIETARY
>>>>motherboard
>>>>A8M2N-LA
>>>>John : HP 1540n
>>>>John : model computer
>>>>John : the manuals don't say
>>>>John : hello ?
>>>>John : anyone here ?
>>>>Harrison A: John, please allow me 5 minutes to work on this issue.
>>>>John : ok, thanks
>>>>John : This is where I am:
>>>> http://h10025.www1.hp.com/ewfrf/wc/manualCategory?lc=en&
cc=us?=en&product=3184140&dlc=en
>>>>John : shorter version: http://tinyurl.com/y6f83v
>>>>Harrison A: Thank you for the information.
>>>>John : thank you !
>>>>Harrison A: Thank you for your time, John. Please visit the following
> link
>>>>with regards to this issue. We cannot change IRQ. Could you let me kown

>>>the
>>>>exact issue you are experiancing with the computer.
>>>>John : I didn't ask you to change IRQ
>>>>John : I asked you which slots SHARE IRQs
>>>>John : I have PCI cards that need to be on their own IRQ
>>>>John : so I need to know what slots Share IRQzs
>>>>John : IRQs
>>>>John : Do you understand my question ?
>>>>John : now ?
>>>>Harrison A: Yes, I got the issue.
>>>>John : so you understand that i don't want to change irq
>>>>John : that is not my goal
>>>>John : my goal is to identify which slots on the motherboard are sharing
>>>>irqs
>>>>Harrison A: Yes, I will provide you the information please allow me 5
> minutes.
>>>>John : thanks
>>>>John : A "normal" motherboard manual would have this information
>>>>John : HP likes to hide important information
>>>>Harrison A: These manuals are provided by the manufacturer of the
>>>>motherboard.
>>>>I am trying to locate the information please provide me some time.
>>>>John : asus says the motherboard is proprietary to HP and does not list
>>>the
>>>>manuals as far as I can see
>>>>John : thanks for any help Harrison A
>>>>Harrison A: John, please open the following weblink it has information
>>on
>>>>how to find which PCI slot shares IRQ.
>>>>Harrison A: http://smallvoid.com/tweak/windows/tips.html
>>>>John : wait
>>>>John : that is not for this motherboard
>>>>John : i'm looking for the documentation
>>>>John : for this motherboard
>>>>John : the page you sent me says "Check for IRQ conflicts by looking in
>>>the
>>>>motherboard manual for which PCI slots that are sharing the same IRQ "
>>>>John : so where in the manual does it tell us !
>>>>John : that link you provided does not say what this motherboard does
>>>>John : i need to know specifically for THIS motherboard
>>>>John : the link you provided does not help me find which PCI slot shares
>>>>IRQ.
>>>>John : ok?
>>>>John : hello ?
>>>>DISCONNECTED
>>>>
>>>>NEW SESSION
>>>>Norris M: Welcome to HP Total Care for Desktops. My name is Norris M.

> Hi!

>>>>How are you doing today?

>>>>John : hi

>>>>John : hi was disconnected

>>>>John : here is my chat: http://nopaste.snit.ch:8001/8507

>>>>John : trying to find what slots on motherboard share irqs

>>>>John : it should be in the motherboard manual but it is not

>>>>Norris M: Please give me 5 minutes while I go through the earlier chat

>>session.

>>>>John : thanks

>>>>Norris M: You are welcome.

>>>>Norris M: Thank you for waiting. Please give me some more time.

>>>>Norris M: John, I am sorry to let you that these information about the

>>motherboard

>>>>is not available. Could you let me know why these information are

>>>>needed?

>>>>John : we have PCI cards that are NOT plug and play

>>>>John : and require their own irq

>>>>John : not shared

>>>>John : in a professional recording studio hardware card

>>>>John : for audio

>>>>Norris M: Is the PCI cards shipped by HP?

>>>>John : nope

>>>>Norris M: Okay.

>>>>John : Paris Ensoniq EDS 100 card

>>>>John : so what now

>>>>Norris M: John, since these are third party hardware and aslo I see that

>>>>this hardware was not shipped with the computer, I may not be able to

> give

>>>>you an expert solution on this software, as I do not have information

> regarding

>>>>the same.

>>>>John : get rid of the computer ?

>>>>John : the motherboard manual SHOULD have this info

>>>>Norris M: I recommend you to contact the manufacturer of the PCI cards.

>>>>John : that's stupid

>>>>John : we need to know the MOTHERBOARD configuration

>>>>Norris M: I am sorry, that these information are not available.

>>>>John : what slots share IRQs

>>>>John : so now i have to throw out the stupid computer

>>>>Norris M: I understand your concern.

>>>>John : SERIOUSLY !!!!!!!!!!!!!!!!!

>>>>John : have a nice day HP SUCKS

>>>>John : can't even document a stupid computer

>>>>

>>>>

>>>

>>

>

---

## Subject: Re: HP SUCKS
Posted by John [1] on Mon, 30 Oct 2006 23:05:30 GMT
View Forum Message <> Reply to Message

Well shit,  Then I"m change all our servers over to HP !!! HECK YEAH !

Martin Harrington wrote:
> My wife is using an old BX chip mobo, (that she won't let me change), and
> running XP with 512 ram......never, never misses a beat..never crashed,
> nothing.

---

## Subject: Re: HP SUCKS
Posted by Martin Harrington on Mon, 30 Oct 2006 23:11:26 GMT
View Forum Message <> Reply to Message

Hmm
What does that mean?
--
Martin Harrington
www.lendanear-sound.com

"John" <no@no.com> wrote in message news:454682ee@linux...
> Well shit,  Then I"m change all our servers over to HP !!! HECK YEAH !
>
> Martin Harrington wrote:
>> My wife is using an old BX chip mobo, (that she won't let me change), and
>> running XP with 512 ram......never, never misses a beat..never crashed,
>> nothing.

---

## Subject: Re: HP SUCKS
Posted by John [1] on Mon, 30 Oct 2006 23:23:46 GMT
View Forum Message <> Reply to Message

I'm glad you're having a great HP day.  I put their desktop computers in
the same category as the one I just dropped of at Good Will 30 minutes
ago.  I hates em.  Servers are a lot better but they are one convoluted
company that doesn't seem to eat their own dog food.

John

Martin Harrington wrote:
> Hmm

---

> What does that mean?

---

Subject: Re: HP SUCKS
Posted by Martin Harrington on Mon, 30 Oct 2006 23:35:57 GMT
View Forum Message <> Reply to Message

I never mentioned anything about HP.
The only HP product i've had was a printer and that didn't play nicely with
my computer so I dumped it.
This BX board was a BX2000+, (Gigabyte), that I originally built as my Paris
machine in 1999.
It always played perfectly with Paris too...could never work out why
particular people had problems with Paris installs.
IIRC, I was also running Paris on that board with XP, and no
problems...never, including syncing to SMPTE video.
--
Martin Harrington
www.lendanear-sound.com

"John" <no@no.com> wrote in message news:45468736$1@linux...
> I'm glad you're having a great HP day.  I put their desktop computers in
> the same category as the one I just dropped of at Good Will 30 minutes
> ago.  I hates em.  Servers are a lot better but they are one convoluted
> company that doesn't seem to eat their own dog food.
>
> John
>
> Martin Harrington wrote:
>> Hmm
>> What does that mean?

---

Subject: Re: HP SUCKS
Posted by John [1] on Tue, 31 Oct 2006 00:08:32 GMT
View Forum Message <> Reply to Message

ahhh, sorry

Martin Harrington wrote:
> I never mentioned anything about HP.
> The only HP product i've had was a printer and that didn't play nicely with
> my computer so I dumped it.
> This BX board was a BX2000+, (Gigabyte), that I originally built as my Paris
> machine in 1999.
> It always played perfectly with Paris too...could never work out why
> particular people had problems with Paris installs.

> IIRC, I was also running Paris on that board with XP, and no
> problems...never, including syncing to SMPTE video.

---

## Subject: Re: HP SUCKS
Posted by Nil on Tue, 31 Oct 2006 00:25:00 GMT
View Forum Message <> Reply to Message

I've had two HP PC's - not for DAW platforms, just regular
household PC's - and they've been fine for that purpose, IMO.
One of 'em I still have - it's our current home PC - and the
older one is a 600mhz Celeron that I actually also still have
somewhere - think that'll be my new Paris summing box.

Neil


John <no@no.com> wrote:
>I'm glad you're having a great HP day.  I put their desktop computers in

>the same category as the one I just dropped of at Good Will 30 minutes
>ago.  I hates em.  Servers are a lot better but they are one convoluted

>company that doesn't seem to eat their own dog food.
>
>John
>
>Martin Harrington wrote:
>> Hmm
>> What does that mean?

---

## Subject: Re: HP SUCKS
Posted by Doug Wellington on Tue, 31 Oct 2006 03:38:30 GMT
View Forum Message <> Reply to Message

John <no@no.com> wrote:
> Well shit,  Then I"m change all our servers over to HP !!! HECK YEAH !

Heehee, I manage HP servers for a living, so...YEAH GO FOR IT!  I haven't
counted lately, but I might have 100 DL360 and DL380 servers in my computer
room.  (Yeah, yeah, they're all running linux, SFW...)

Doug

http://www.parisfaqs.com

---

Subject: Re: HP SUCKS
Posted by fernando on Tue, 31 Oct 2006 16:52:17 GMT

yes John, I was working for HP in the Phillipines from 2000 to 2003 repairing
their stuff, not very good support, they only want business customers really,
good support for servers and LAN but not very good for other stuff like gamers
and audio, nobody there knows about that stuff. Sorry if you try to run pro
audio on HP. No support with multitrack audio.


 "John" <no@no.com> wrote:
>
>Harrison A: Welcome to HP Total Care.
>My name is Harrison. How may I assist you today?
>John : hi
>Harrison A: Hello John, how are you doing today?
>John : i'm trying to find what slots share irqs on the PROPRIETARY motherboard
>A8M2N-LA
>John : HP 1540n
>John : model computer
>John : the manuals don't say
>John : hello ?
>John : anyone here ?
>Harrison A: John, please allow me 5 minutes to work on this issue.
>John : ok, thanks
>John : This is where I am:  http://h10025.www1.hp.com/ewfrf/wc/manualCategory?lc=en&
cc=us&lang=en&product=3184140&dlc=en
>John : shorter version: http://tinyurl.com/y6f83v
>Harrison A: Thank you for the information.
>John : thank you !
>Harrison A: Thank you for your time, John. Please visit the following link
>with regards to this issue. We cannot change IRQ. Could you let me kown
the
>exact issue you are experiancing with the computer.
>John : I didn't ask you to change IRQ
>John : I asked you which slots SHARE IRQs
>John : I have PCI cards that need to be on their own IRQ
>John : so I need to know what slots Share IRQzs
>John : IRQs
>John : Do you understand my question ?
>John : now ?
>Harrison A: Yes, I got the issue.
>John : so you understand that i don't want to change irq
>John : that is not my goal
>John : my goal is to identify which slots on the motherboard are sharing
>irqs
>Harrison A: Yes, I will provide you the information please allow me 5 minutes.
>John : thanks
>John : A "normal" motherboard manual would have this information

>John : HP likes to hide important information
>Harrison A: These manuals are provided by the manufacturer of the motherboard.
>I am trying to locate the information please provide me some time.
>John : asus says the motherboard is proprietary to HP and does not list
the
>manuals as far as I can see
>John : thanks for any help Harrison A
>Harrison A: John, please open the following weblink it has information on
>how to find which PCI slot shares IRQ.
>Harrison A: http://smallvoid.com/tweak/windows/tips.html
>John : wait
>John : that is not for this motherboard
>John : i'm looking for the documentation
>John : for this motherboard
>John : the page you sent me says "Check for IRQ conflicts by looking in
the
>motherboard manual for which PCI slots that are sharing the same IRQ "
>John : so where in the manual does it tell us !
>John : that link you provided does not say what this motherboard does
>John : i need to know specifically for THIS motherboard
>John : the link you provided does not help me find which PCI slot shares
>IRQ.
>John : ok?
>John : hello ?
>DISCONNECTED
>
>NEW SESSION
>Norris M: Welcome to HP Total Care for Desktops. My name is Norris M. Hi!
>How are you doing today?
>John : hi
>John : hi was disconnected
>John : here is my chat: http://nopaste.snit.ch:8001/8507
>John : trying to find what slots on motherboard share irqs
>John : it should be in the motherboard manual but it is not
>Norris M: Please give me 5 minutes while I go through the earlier chat session.
>John : thanks
>Norris M: You are welcome.
>Norris M: Thank you for waiting. Please give me some more time.
>Norris M: John, I am sorry to let you that these information about the motherboard
>is not available. Could you let me know why these information are needed?
>John : we have PCI cards that are NOT plug and play
>John : and require their own irq
>John : not shared
>John : in a professional recording studio hardware card
>John : for audio
>Norris M: Is the PCI cards shipped by HP?
>John : nope
>Norris M: Okay.

>John : Paris Ensoniq EDS 100 card
>John : so what now
>Norris M: John, since these are third party hardware and aslo I see that
>this hardware was not shipped with the computer, I may not be able to give
>you an expert solution on this software, as I do not have information regarding
>the same.
>John : get rid of the computer ?
>John : the motherboard manual SHOULD have this info
>Norris M: I recommend you to contact the manufacturer of the PCI cards.
>John : that's stupid
>John : we need to know the MOTHERBOARD configuration
>Norris M: I am sorry, that these information are not available.
>John : what slots share IRQs
>John : so now i have to throw out the stupid computer
>Norris M: I understand your concern.
>John : SERIOUSLY !!!!!!!!!!!!!!!!!
>John : have a nice day HP SUCKS
>John : can't even document a stupid computer
>
>