

---

Subject: cannot load v3 after PACE authorization

Posted by [JRTaylorMusic](#) on Thu, 10 Jun 2021 20:16:10 GMT

[View Forum Message](#) <> [Reply to Message](#)

---

Things were humming along just fine during the trial. Trial expired so I called ID and spoke with Graeff Phillips, who was VERY courteous and helpful. He got Tim to respond with a response for my PACE challenge, but now I am getting an "unhandled exception c0000005" during the "initializing effects" portion of startup. v2.x loads just fine although unfortunately all my files are in v3.

I don't know whether it's just coincidence that I've been unable to load Paris v3 since the PACE authorization or what. I've tried tinkering with the VST folder location and disabling directX in config but cannot get past this error. I hope someone here can help!

---

---

Subject: Re: cannot load v3 after PACE authorization

Posted by [Will The Weirdo](#) on Fri, 23 Jul 2021 21:34:36 GMT

[View Forum Message](#) <> [Reply to Message](#)

---

Did you get this sorted out?

---

---

Subject: Re: cannot load v3 after PACE authorization

Posted by [JRTaylorMusic](#) on Sat, 24 Jul 2021 13:20:23 GMT

[View Forum Message](#) <> [Reply to Message](#)

---

Yes, thanks.

It turns out my RAM Slot 1 stopped working after I replaced the RAM. I must have damaged it in the process, but at least the 512 stock in slot 2 is sufficient (and certainly better than the single 256 it had previously).

I'm grateful this group still exists or I'd have been completely disheartened and may not have managed to pull it all together.

---

---

Subject: Re: cannot load v3 after PACE authorization

Posted by [Kim W.](#) on Sun, 25 Jul 2021 12:47:22 GMT

[View Forum Message](#) <> [Reply to Message](#)

---

Wow! I'm really surprised ID are still providing authorization for Paris.

I thought they had stopped that several years ago!

Glad you sorted it.

Cheers.

---

Subject: Re: cannot load v3 after PACE authorization  
Posted by [Will The Weirdo](#) on Sun, 25 Jul 2021 14:28:45 GMT  
[View Forum Message](#) <> [Reply to Message](#)

---

Lucky us we have that PACE free version of 3.0 floating around.

---

Subject: Re: cannot load v3 after PACE authorization  
Posted by [JRTaylorMusic](#) on Sun, 25 Jul 2021 18:24:18 GMT  
[View Forum Message](#) <> [Reply to Message](#)

---

I'd sent a couple emails to no avail, so I ended up calling and they were very surprisingly attentive! It was also surprising (and somewhat comical) because they are not used to dealing

---