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Subject: Unhandles exception

Posted by [Carol](#) on Mon, 26 Nov 2007 06:53:57 GMT

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Hi,

Can anyone help me with this?

I try to open Paris and during the loading I get a message that says "registry error make sure product is installed properly"

Then I get an unhandles exception: c0000005

At address:1496dd3a box that comes up and it tells me it has to close do

I want to send a report to microsoft. Paris then shuts down and sometimes the computer shuts down to and restarts.

I have reloaded Paris with no luck, any suggsetions as to what this might be?

Thanks,

Carol

---

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Subject: Re: Unhandles exception

Posted by [rick](#) on Mon, 26 Nov 2007 09:44:44 GMT

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different address but maybe this will help...courtesy of john b.

Corrupted Default Project 'unhandled exception: c0000005 at address: 00481382'

'Paris has caused an error in Paris.exe'

1. Delete or move the offending default project file out of the Paris directory.
2. De install Paris.
3. Go to the windows system folder and
  - a. delete the directory that says Ensoniq if present
  - b. delete the file Paris\_StudioControlLibrary.dll if present
  - c. Reinstall Paris
4. Start with one card.
5. If necessary, go to plain vanilla system, meaning ALL cards removed except  
for video and 1-EDS. Once that is working, start adding others one at  
a  
time until all is working.

I am not suspecting your card swapping for the moment because it sounds like

the hardware initialized, but then could not open the default\_project.ppj.

This makes me think it was a corrupted ppj file, or other corrupted Paris components. Hence the above advice.

Some things to make note of:

1. Did Paris work initially with your new advancesys scsi card or did it stop working immediately after you installed the new card?
2. If you remove the advancesys and put everything else back where it was before, does it all work fine? (you may need to force a PnP update via your bios)

On 26 Nov 2007 16:53:57 +1000, "Carol" <letthedogdrive@hotmail.com> wrote:

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Subject: Re: Unhandles exception  
Posted by [Don Nafe](#) on Mon, 26 Nov 2007 13:22:31 GMT  
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---

I was getting this warning on a regular basis after switching between different projects and almost always when trying to open a new project

I then uninstalled and reinstalled Paris and all it's goodies as per Dimitrios' recomendations. in the C root directory I believe

After that I got this warning less frequently but usually after working on three different projects and trying to open a fourth.

I mentioned this problem to the guy who's built and upgraded my paris rig from day one and he seemend to think it had something to do with Paris or the computer not fully clearing out the memory of the preceeding project so just for the hell of it I tried something very simple...when the time came to change to a fourth project I would close the third and wait at least 15 seconds before opening the fourth...guess what, no more warnings/crashes

Don't know if this will work for you but it has made playing with Paris a lot more enjoyable

"rick" <parnell68@hotmail.com> wrote in message  
news:n85lk3dfe1bptb7lfjv39s9ou9pl26ufnv@4ax.com...

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Subject: Re: Unhandles exception  
Posted by [Aaron Allen](#) on Mon, 26 Nov 2007 18:57:24 GMT  
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Yes, in XP if you give paris more time to open/close projects, it doesn't crash nnnneearly as much if at all. I suspect your friend is on the right path though I'm not sure if it's the multi threaded part of the app or the XP hardware drivers that cause it and I may never know.. which is ok, all I need is to know how to avoid the crashes :)

AA

"Don Nafe" <dnafe@magma.ca> wrote in message news:474ac991\$1@linux...  
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Posted by [Carol](#) on Mon, 26 Nov 2007 22:33:59 GMT  
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Like Stylus RMX, Trilogy or Cubase SE? I also tried a demo of Massive and Tera. Any of these tend to cause a problem?  
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"Aaron Allen" <know-spam@not\_here.dude> wrote:

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Subject: Re: Unhandles exception  
Posted by [Kim W](#) on Mon, 26 Nov 2007 23:25:57 GMT  
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Subject: Re: Unhandles exception  
Posted by [Carol](#) on Tue, 27 Nov 2007 01:46:58 GMT  
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Kim,  
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Carol

"Kim W." <no@way.com> wrote:

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>you have virtual instruments installed, almost certainly these

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Subject: Re: Unhandles exception  
Posted by [Kim W](#) on Tue, 27 Nov 2007 04:05:54 GMT  
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Ahh, just realised that you are having the c00000005 (or whatever it is..) problem.  
It's a sticky one, but I had this sometime ago.  
In my case changing RAM and flashing the Bios on the mobo fixed it.  
If you have some spare RAM, try it. If not, and you have at least two modules, try pulling one out and swapping.  
What mobo/hardware configuration are you running?  
Have you installed V3 with all the fx subsystem fixes correctly?  
Search the NG for a thread entitled "XP tweaks for Paris share findings" and you may find some clues there.  
Kim

"Carol" <letthedogdrive@hotmail.com> wrote:  
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>>>>"Don Nafe" <dnafe@magma.ca> wrote in message news:474ac991\$1@linux...

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Subject: Re: Unhandles exception  
Posted by [Aaron Allen](#) on Tue, 27 Nov 2007 04:59:57 GMT  
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ahhhhh... the ole' multiprocessor problem. In the early days of multi core/CPU, I remember BT getting it to work for a short while then it slowly degrades the more it was used. He never said 'what' degrades, but I wonder if that's what you have going here. Did you shut down the 2nd core?

AA

"Carol" <letthedogdrive@hotmail.com> wrote in message news:474b9d27\$1@linux...

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> Kim,  
> I've got a P4 3.00 GHZ ACPI Multiprocessor PC 1.99 GB RAM, SP2  
> Just not sure why all of a sudden I'm getting these messages when it used  
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Subject: Re: Unhandles exception  
Posted by [Carol](#) on Tue, 27 Nov 2007 05:29:27 GMT  
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Page 25 of 76 ---- Generated from The PARIS Forums

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Subject: Re: Unhandles exception  
Posted by [Kim W](#) on Tue, 27 Nov 2007 06:21:55 GMT  
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---

Hi Carol.  
Not suggesting you flash the bios is it was working.  
In my case, it was a box I put together for Paris, and  
It was flakey to start with until I did the bios update.  
However, Ram could still be an issue.  
Kim

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Subject: Re: Unhandles exception  
Posted by [Edna Sloan](#) on Wed, 28 Nov 2007 01:42:05 GMT  
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news:474ba55e@linux...
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Subject: Re: Unhandles exception  
Posted by [Kim W](#) on Wed, 28 Nov 2007 12:15:11 GMT  
[View Forum Message](#) <> [Reply to Message](#)

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Subject: Re: Unhandles exception  
Posted by [Kim W](#) on Wed, 28 Nov 2007 22:30:21 GMT  
[View Forum Message](#) <> [Reply to Message](#)

---

Carol.  
Download this:

[http://download.intel.com/support/motherboards/desktop/sb/biosglossarybymenu\\_v07.pdf](http://download.intel.com/support/motherboards/desktop/sb/biosglossarybymenu_v07.pdf)

If you've never screwed around with bios settings, just be a bit careful. Disable hyperthreading, and "core multiplexing technology". Then "exit and save changes".  
Not sure if this will fix the problem, but for Paris these should be off anyway.

See how you go.

Kim

"Carol" <letthedogdrive@hotmail.com> wrote:

>  
>Hi,  
>I've tried a few other things and no luck. I just don't understand the "registry  
>error" I'm getting on Paris startup during the EDS/Direct FX loading part.  
>Could a RAM problem cause this error? Kim how do I shut off the hyperthreading  
>in the Bios, I'm willing to try it. No other extra cards installed. The  
mother  
>board is a BTX Intel Desktop Board D915GMH  
>800/533 MHz FSB PCI Express X16 Graphic Connector, Dual Channel DDR 400/333  
>MHz Memory Support  
>  
>One more question if I can't get this to work I may try to find an old computer  
>somewhere with 98 on it or XP SP1 and reinstall. If I do that I will need  
>a new challenge and response code. Is INTDevices still taking those requests?  
>Thanks,  
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>"Kim W." <no@way.com> wrote:  
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>>Hmm.  
>>You may have a point. I'm still running sp1 with an athlon 64  
>>in uniprocessor mode.  
>>It is bulletproof until I start adding LOTS of plugins, comprising  
>>DX and VST. Then it gets a little flakey. I save often.  
>>Carol's box was working fine until a few weeks ago.  
>>Carol, Have you turned off hyperthreading in the bios?  
>>What motherboard is it?, and what other cards are in your system?  
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>>  
>>  
>>"Edna" <edna@texomaonline.com> wrote:  
>>>I've heard, don't know for sure, that SP2 could cause problems also.  
>>>Edna  
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>>>"Aaron Allen" <know-spam@not\_here.dude> wrote in message  
>>>news:474ba55e@linux...  
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>>  
>>>> core/CPU, I remember BT getting it to work for a short while then it  
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>>>>> Thanks,  
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>>>>>>If you have some spare RAM, try it. If not, and you have at least  
>>>>>>two modules, try pulling one out and swapping.  
>>>>>>What mobo/hardware configuration are you running?  
>>>>>>Have you installed V3 with all the fx subsystem fixes correctly?  
>>>>>>Search the NG for a thread entitled "XP tweaks for Paris share findings"  
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>>>>>>>>Also you could temporarily change the entry in the Paris.cfg file,  
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>>in

>>>>>>>the

>>>>>>>last week?

>>>>>>>Like Stylus RMX, Trilogy or Cubase SE? I also tried a demo of Massive

>>>>>>>and

>>>>>>>Tera. Any of these tend to cause a problem?

>>>>>>>Thanks,

>>>>>>>Carol

>>>>>>>

>>>>>>>

>>>>>>>"Aaron Allen" <know-spam@not\_here.dude> wrote:

>>>>>>>Yes, in XP if you give paris more time to open/close projects,

it

>>

>>>>>>>doesn't

>>>>>>>

>>>>>>>>crash nnnearly as much if at all. I suspect your friend is on

the

>>

>>>>>>>>right

>>>>>>>

>>>>>>>>path though I'm not sure if it's the multi threaded part of the

>app

>>>> or

>>>>>>>the

>>>>>>>

>>>>>>>>XP hardware drivers that cause it and I may never know.. which

is

>>ok,

>>>>>>>all

>>>>>>>>I

>>>>>>>>need is to know how to avoid the crashes :)

>>>>>>>>

>>>>>>>>AA

>>>>>>>>

```

>>>>>>>>
>>>>>>>>"Don Nafe" <dnafe@magma.ca> wrote in message news:474ac991$1@linux...
>>>>>>>>I was getting this warning on a regular basis after switching

>>>>>>>>between
>>>>>>>>
>>>>>>>>>different projects and almost always when trying to open a new
>
>>>>>>>>>project
>>>>>>>>>
>>>>>>>>> I then uninstalled and reinstalled Paris and all it's goodies
>as
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>>>>>>>>> Dimitrios' recomendations. in the C root directory I believe
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>>>>>>>>> After that I got this warning less frequently but usually after
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>>>>>>>>> working
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>>>>>>>>> three different projects andtrying to open a fourth.
>>>>>>>>>
>>>>>>>>> I mentioned this problem to the guy who's built and upgraded
my
>>
>>>>>>>>> paris
>>>>>>>>>rig
>>>>>>>>> from day one and he seemend to think it had something to do with
>>
>>>>>>>>> Paris
>>>>>>>>>or
>>>>>>>>> the computer not fully clearing out the memory of the preceeding
>>
>>>>>>>>> project
>>>>>>>>>
>>>>>>>>> so just for the hell of it I tried something very simple...when
>>the
>>>>>>>time
>>>>>>>>
>>>>>>>>> came to change to a fourth project I would close the third and
>>wait
>>>>>>>at
>>>>>>>>
>>>>>>>>> least 15 seconds before opening the fourth...guess what, no more
>>>>>>>>> warnings/crashes
>>>>>>>>>
>>>>>>>>> Don't know if this will work for you but it has made playing

```



with

```
>>>>> Paris
>>>>>>>>a
>>>>>>>>> lot more enjoyable
>>>>>>>>>
>>>>>>>>>
>>>>>>>>>
>>>>>>>>>
>>>>>>>>> "rick" <parnell68@hotmail.com> wrote in message
>>>>>>>>> news:n85lk3dfe1bptb7lfjv39s9ou9pl26ufnv@4ax.com...
>>>>>>>>> different address but maybe this will help...courtesy of john
>>b.
>>>>>>>>>
>>>>>>>>>> Corrupted Default Project 'unhandled exception: c0000005 at

>>>>>>>>>> address:
>>>>>>>>>> 00481382'
>>>>>>>>>>
>>>>>>>>>> 'Paris has caused an error in Paris.exe'
>>>>>>>>>>
>>>>>>>>>> 1. Delete or move the offending default project file out of
the
>>
>>>>>>>>>> Paris
>>>>>>>>>> directory.
>>>>>>>>>> 2. De install Paris.
>>>>>>>>>> 3. Go to the windows system folder and
>>>>>>>>>> a. delete the directory that says Ensoniq if present
>>>>>>>>>> b. delete the file Paris_StudioControlLibrary.dll if present
>>>>>>>>>> c. Reinstall Paris
>>>>>>>>>> 4. Start with one card.
>>>>>>>>>> 5. If necessary, go to plain vanilla system, meaning ALL cards
>>
>>>>>>>>>> removed
>>>>>>>>>> except
>>>>>>>>>> for video and 1-EDS. Once that is working, start adding others
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>>>>>>>>>>
>>>>>>>>>> I am not suspecting your card swapping for the moment because
>>it
>>>>>>>>>> sounds like
>>>>>>>>>> the hardware initialized, but then could not open the
>>>>>>>>>> default_project.ppj.
>>>>>>>>>>
>>>>>>>>>> This makes me think it was a corrupted ppj file, or other
```

>>>>>>>>> corrupted  
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 >>>>>>>>> components. Hence the above advice.  
 >>>>>>>>>  
 >>>>>>>>> Some things to make note of:  
 >>>>>>>>> 1. Did Paris work initially with your new advancesys scsi card  
 >>or  
 >>>>>>did  
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 >>>>>>>>>  
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 >where  
 >>>>>>>it  
 >>>>>>>>> was  
 >>>>>>>>> before, does it all work fine? (you may need to force a PnP  
 update  
 >>>>>>>via  
 >>>>>>>>> your  
 >>>>>>>>> bios)  
 >>>>>>>>>  
 >>>>>>>>>  
 >>>>>>>>>  
 >>>>>>>>> On 26 Nov 2007 16:53:57 +1000, "Carol"  
 >>>>>>>>> <letthedogdrive@hotmail.com>  
 >>>>>>>>> wrote:  
 >>>>>>>>>  
 >>>>>>>>>  
 >>>>>>>>>>Hi,  
 >>>>>>>>>>>Can anyone help me with this?  
 >>>>>>>>>>>I try to open Paris and during the loading I get a message that  
 >>  
 >>>>>>>>>>>says  
 >>>>>>>>>  
 >>>>>>>>>>>"registry  
 >>>>>>>>>>>error make sure product is installed properly"  
 >>>>>>>>>>>Then I get an unhandles exception: c0000005  
 >>>>>>>>>>>At address:1496dd3a box that comes up and it tells me it has  
 >to  
 >>  
 >>>>>>>>>>>close  
 >>>>>>>>>>>do  
 >>>>>>>>>>>>I want to send a report to microsoft. Paris then shuts down  
 and  
 >>  
 >>>>>>>>>>>sometimes  
 >>>>>>>>>>>>the computer shuts down to and restarts.  
 >>>>>>>>>>>>I have reloaded Paris with no luck, any suggsetions as to what



>See how you go.  
>  
>Kim  
>  
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>>>>>>>>>>
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>>>  
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---

Subject: Re: Unhandled exception- Another question can I use a Mac G5?

Posted by [Aaron Allen](#) on Thu, 29 Nov 2007 01:24:07 GMT

[View Forum Message](#) <> [Reply to Message](#)

---

G5/OSx will not run Paris. The last Mac compatible OS was 9.22.

AA

"Carol " <letthedogdrive@hotmail.com> wrote in message  
news:474dff95@linux...

>  
> Thanks Kim, disabled it but still no luck, thanks for the Bios info.  
> Another question. I have a Mac G5, Os X, can I install the EDS 1000 card  
> in that and use the Mac software and drivers? Can't find anything about  
> there  
> being a different version card for the Mac but maybe there is. And if it  
> is possible Will my ppj files done on a PC open in the Mac?  
> Thanks,  
> Carol  
> "Kim W." <no@way.com> wrote:  
>>  
>>Carol.  
>>Download this:  
>>  
>> [http://download.intel.com/support/motherboards/desktop/sb/biosglossarybymenu\\_v07.pdf](http://download.intel.com/support/motherboards/desktop/sb/biosglossarybymenu_v07.pdf)  
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>>>>>>>>get
>>>>>>>>the "registry error make sure program is installed properly"
>>>>>>>>I also removed the scherzo files from the system 32 file
>>>>>>>>then reinstalled the drivers then reinstalled the drivers, then
>>>>>>>>reinstalled
>>>>>>>>Paris and still get that error. What could be going on?
>>>>>>>>Carol
>>>>>>>>

```

>>>>>>>>

>>>>>>>>"Kim W." <no@way.com> wrote:

>>>>>>>>

>>>>>>>>Carol.

>>>>>>>>If your Paris VST folder shares with the Cubase VST folder, and

>>>>>>>>you have virtual instruments installed, almost certainly these

>>>>>>>>will play havoc with Paris. Try temporarily moving all the

>>>>>>>>vsti DLL's out of the VST folder and then try launching PARIS.

>>>>>>>>Also you could temporarily change the entry in the Paris.cfg file,

>>>>

>>>>>>>>(found

>>>>>>>>in the directory where Paris is installed), from

>>>>>>>>"DisableDirectX=0" to "DisableDirectX=1".

>>>>>>>>

>>>>>>>>Kim

>>>>>>>>

>>>>>>>>

>>>>>>>>"Carol" <letthedogdrive@hotmail.com> wrote:

>>>>>>>>

>>>>>>>>Hi,

>>>>>>>>Thanks for your suggestions. I've tried these things but I keep

>>

>>>>>>>>getting

>>>>>>>>a

>>>>>>>>"registry error, make sure application is installed properly"

>>>>>>>>box.

>>>>

>>>>>>>>This

>>>>>>>>is

>>>>>>>>while it's loading during the loading of the EDS/Direct loading

>>

>>>>>>>>segment

>>>>>>>>it

>>>>>>>>goes through. Could it be because of some other program I

>>>>>>>>installed

>>>>in

>>>>>>>>the

>>>>>>>>last week?

>>>>>>>>Like Stylus RMX, Trilogy or Cubase SE? I also tried a demo of

>>>>>>>>Massive

>>>>>>>>and

>>>>>>>>Tera. Any of these tend to cause a problem?

>>>>>>>>Thanks,

>>>>>>>>Carol

>>>>>>>>

>>>>>>>>

>>>>>>>>"Aaron Allen" <know-spam@not\_here.dude> wrote:

>>>>>>>>>Yes, in XP if you give paris more time to open/close projects,



[illegible]







Subject: Re: Unhandled exception- Another question can I use a Mac G5?  
Posted by [Paul Braun](#) on Thu, 29 Nov 2007 05:31:10 GMT  
[View Forum Message](#) <> [Reply to Message](#)

```
>G5/OSx will not run Paris. The last Mac compatible OS was 9.22.  
>  
>AA  
>
```

Not only that, but the PCI slots in a G5 are a different standard and a different voltage, and would fry the EDS card.

Subject: Re: Unhandled exception- Another question can I use a Mac G5?  
Posted by [Aaron Allen](#) on Thu, 29 Nov 2007 07:38:45 GMT  
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"Paul Braun" <cygnus\_nospam@ctgonline.org> wrote in message  
news:bhjsk3l8rr68mph3ei2qbjhg5jg5fj099i@4ax.com...  
> On Wed, 28 Nov 2007 19:24:07 -0600, "Aaron Allen"  
> <know-spam@not\_here.dude> wrote:

>  
>>G5/OSx will not run Paris. The last Mac compatible OS was 9.22.  
>>  
>>AA  
>>  
>  
> And not in Classic Mode, either. It needs to boot natively into  
> 9.2.2. I believe the last Paris-friendly Mac was one of the Mirrored  
> Drive Door (MDD) models.  
>  
> Not only that, but the PCI slots in a G5 are a different standard and  
> a different voltage, and would fry the EDS card.  
>  
> pab

---