
Subject: Don't waste your time/money with this
Posted by DJ on Fri, 12 Jan 2007 04:06:18 GMT
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This is a multi-part message in MIME format.

-----=_NextPart_000_00B7_01C735C4.567C7E50

Content-Type: text/plain;
charset="iso-8859-1"

Content-Transfer-Encoding: quoted-printable

http://www.highspeedpc.com/Merchant2/merchant.mv?Screen=3DCT_GY&Category_Code=3DTopTechSTD

I bought one back in October and have been too busy to unbox it until = today. Terrible QC. Surfaces were predrilled exactly backwards and = hardware assembly components were missing. It would have cost me more in = time that it was worth to box it back up and ship it back so I redrilled = it and went to Home Depot because I needed to finish this project, but = I'm pissed off and would never buy another one of these. It's a good = design once it's properly assembled though and I could put one together = like this quick and for about \$20.00 with just a little more effort than = I spent getting this one up to speed.

Deej

-----=_NextPart_000_00B7_01C735C4.567C7E50

Content-Type: text/html;
charset="iso-8859-1"

Content-Transfer-Encoding: quoted-printable

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charset=3Diso-8859-1">
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<STYLE></STYLE>
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</HEAD>
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<BODY>
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href=3D" http://www.highspeedpc.com/Merchant2/merchant.mv?Screen=3DCT_GY&am=  
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face=3DArial=20
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size=3D2> http://www.highspeedpc.com/Merchant2/merchant.mv?Screen=3DCT_GY&a=  
mp;Category_Code=3DTopTechSTD</FONT></A></DIV>
```

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<DIV><FONT face=3DArial size=3D2></FONT>&nbsp;</DIV>
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```
<DIV><FONT face=3DArial size=3D2>I bought one back in October and have =  
been too busy=20
```

```
to unbox it until today. <STRONG><EM><FONT size=3D5>Terrible=20
```

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Deej

-----=_NextPart_000_00B7_01C735C4.567C7E50--

Subject: Hmmm.....I'll be hornswaggled!!!!
Posted by [DJ](#) on Fri, 12 Jan 2007 07:07:27 GMT
[View Forum Message](#) <> [Reply to Message](#)

This is a multi-part message in MIME format.

-----=_NextPart_000_00FF_01C735DD.A55341D0

Content-Type: text/plain;
charset="iso-8859-1"

Content-Transfer-Encoding: quoted-printable

I sent a post to the company where I purchased this bench. I received the following reply:

I sincerely apologize for any dissatisfaction you have with the Tech Station and I thank you for bringing this to my attention. I am having

your complete purchase price including shipping refunded to your PayPal account right away, no need to return the unit you purchased. The Tech Stations are not for everyone and we do offer everyone a complete refund

if unsatisfied...

About the quality issue, these are all made by hand as we are a small company and currently do not have the resources to automate the majority

of the fabrication so there will be slight variances but nothing that should effect performance. Since your bench has some problems I can

only assume that human error was at play, our fabricators were very much =
overworked the last couple months - not an excuse, just a potential=20
reason - and I will be dealing with any quality control issues =
personally.=20

Thank you again for your feedback and I hope there is some way we can=20
compensate you for your trouble and I'll do my best to address any=20
additional concerns you may have.

That's a class act. I'm suddenly very impressed. I'll probably even =
give them another try when I build my dual octocore DAW next week.

;o)

"DJ" <nowayjose@dude.net> wrote in message news:45a70623@linux...
=
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<STYLE></STYLE>
</HEAD>
<BODY bgColor=3D#ffffff>
<DIV>
<DIV><FONT face=3DArial size=3D2>I sent a post to the company where I =
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<DIV><FONT face=3DArial size=3D2></FONT>&nbsp;</DIV>
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<DIV> </DIV>
<DIV>;o</DIV></DIV>
<BLOCKQUOTE dir=3Dltr=20
style=3D"PADDING-RIGHT: 0px; PADDING-LEFT: 5px; MARGIN-LEFT: 5px; =
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href=3D"mailto:nowayjose@dude.net">nowayjose@dude.net>=20
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href=3D"news:45a70623@linux">news:45a70623@linux...</DIV>
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<DIV><FONT face=3DArial =
size=3D2>Deej</DIV></BLOCKQUOTE></BODY></HTML>

-----=_NextPart_000_00FF_01C735DD.A55341D0--

Subject: Re: Hmmm.....I'll be hornswaggled!!!!
Posted by [Tom Bruhl](#) on Fri, 12 Jan 2007 08:55:24 GMT
[View Forum Message](#) <> [Reply to Message](#)

This is a multi-part message in MIME format.

-----=_NextPart_000_00C7_01C735FD.7D38A210
Content-Type: text/plain;
charset="iso-8859-1"
Content-Transfer-Encoding: quoted-printable

Seriously Deej. That says alot. =20

Good to know there are upstanding business owners doing the right thing even if it cost's them short term. He probably knows which=20 employee is responsible by the numbers you've given him.

You are fixing this world one case at a time.

T

"DJ" <nowayjose@dude.net> wrote in message news:45a73099@linux...
I sent a post to the company where I purchased this bench. I received =
the following reply:

I sincerely apologize for any dissatisfaction you have with the Tech=20
Station and I thank you for bringing this to my attention. I am =
having=20
your complete purchase price including shipping refunded to your =
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Thank you again for your feedback and I hope there is some way we can =
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Deej

I choose Polesoft Lockspam to fight spam, and you?

<http://www.polesoft.com/refer.html>

-----=_NextPart_000_00C7_01C735FD.7D38A210

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<DIV>

I choose Polesoft Lockspam to fight spam, =
and=20
you?
<A=20
href=3D"http://www.polesoft.com/refer.html">http://www.polesoft.com/refer=
..html </DIV></BODY ></HTML>

-----=_NextPart_000_00C7_01C735FD.7D38A210--

Subject: Re: Don't waste your time/money with this
Posted by [rick](#) on Fri, 12 Jan 2007 10:10:12 GMT
[View Forum Message](#) <> [Reply to Message](#)

yep...you definitely need the fret factor. hopefully this will prevent you from future "pre-manufactured" things and stick to what you do best...reinventing the wheel.

;o)

On Thu, 11 Jan 2007 21:06:18 -0700, "DJ" <nowayjose@dude.net> wrote:

> http://www.highspeedpc.com/Merchant2/merchant.mv?Screen=CTGY&Category_Code=TopTechSTD

>

>I bought one back in October and have been too busy to unbox it until today. Terrible QC. Surfaces were predrilled exactly backwards and hardware assembly components were missing. It would have cost me more in time that it was worth to box it back up and ship it back so I redrilled it and went to Home Depot because I needed to finish this project, but I'm pissed off and would never buy another one of these. It's a good design once it's properly assembled though and I could put one together like this quick and for about \$20.00 with just a little more effort than I spent getting this one up to speed.

>

>Deej

Subject: Re: Don't waste your time/money with this

Posted by [DJ](#) on Fri, 12 Jan 2007 12:59:33 GMT

[View Forum Message](#) <> [Reply to Message](#)

I'm thinking that maybe some kind of case with a gyroscope.....

"rick" <parnell68@hotmail.com> wrote in message
news:4hneq21s7g91olejk0pt3m1eprk4lu5ipi@4ax.com...

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>>
>>Deej
>

Subject: Re: Don't waste your time/money with this
Posted by [rick](#) on Fri, 12 Jan 2007 14:51:21 GMT
[View Forum Message](#) <> [Reply to Message](#)

well that will allow you to drink at the table and not fall over...

On Fri, 12 Jan 2007 05:59:33 -0700, "DJ" <nowayjose@dude.net> wrote:

>I'm thinking that maybe some kind of case with a gyroscope.....

>

>

>"rick" <parnell68@hotmail.com> wrote in message

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>>>

>>>Deej

>>

>

Subject: Re: Don't waste your time/money with this
Posted by [Don Nafe](#) on Fri, 12 Jan 2007 18:48:37 GMT
[View Forum Message](#) <> [Reply to Message](#)

Hey Deej forget the mechanical stuff...anti-grav's the only way to go...just pop to 2323 AD...and hook up with Gravs-R-US...\$500 and you're good to go

D

"rick" <parnell68@hotmail.com> wrote in message
news:n18fq29jcd74cksgfbbc7tvklkekctoqf6@4ax.com...

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>>>>Deej

>>>

>>

>



Subject: Re: Don't waste your time/money with this

Posted by [rick](#) on Fri, 12 Jan 2007 20:02:27 GMT

[View Forum Message](#) <> [Reply to Message](#)

gee thanks future boy...you've just opened a whole nuther can of worms...wtg...

On Fri, 12 Jan 2007 13:48:37 -0500, "Don Nafe" <dnafe@magma.ca> wrote:

>Hey DeeJ forget the mechanical stuff...anti-grav's the only way to go...just
>pop to 2323 AD...and hook up with Gravs-R-US...\$500 and you're good to go

>

>D

>

>

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>>>>
>>>
>>
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Subject: Re: Hmmm.....I'll be hornswaggled!!!!
Posted by [Neil](#) on Sat, 13 Jan 2007 02:19:18 GMT
[View Forum Message](#) <> [Reply to Message](#)

Yer right, That IS a class act, and look what it resulted in...
turned a 100% dissatisfied customer into a possible future
customer after all.

Imagine that.

Neil

"Mike R." <emarenot@yahoo.com> wrote:

>
>
>Now that is a class act. Customer services is generally so effing bad these
>days.
>MR
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Subject: Re: Hmmm.....I'll be hornswaggled!!!!
Posted by [emarenot](#) on Sat, 13 Jan 2007 04:29:47 GMT
[View Forum Message](#) <> [Reply to Message](#)

This is a multi-part message in MIME format.

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charset="iso-8859-1"

Content-Transfer-Encoding: 7bit

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