

---

Subject: help :-) usb audio outs just went away  
Posted by [Mic Cross](#) on Mon, 04 Jun 2007 16:29:52 GMT  
[View Forum Message](#) <> [Reply to Message](#)

---

Hi guys,

Not sure what I did ... system been working fine for ever (probably something needed to screw up to appease the Microsoft gods) .... no more usb audio outs listed - still have the 6 ins, which mean my tascam 2400 controller does not receive any data from Cubase. I rebooted a zillion times, once I got 2 usb audio outs back, once I got all 6 back ... now they have all gone again! When I load the SoftLCD utility for the 2400 (puts the 'scribble' pane at bottom of screen) it seems to think that something else is using usb audio out 6 which it what it needs.

Where do I go to trouble shoot this (other than a bar :- )?  
Device Manager etc seems not useless. TIA,

Regards,

Mic.

---

---

Subject: Re: help :-) usb audio outs just went away  
Posted by [Chris Ludwig](#) on Mon, 04 Jun 2007 20:19:12 GMT  
[View Forum Message](#) <> [Reply to Message](#)

---

Hi Mic,

Sounds almost like the XP 10entry limit issues. But normally it only happens if you add more midi devices or if a driver update does not properly remove the old entries. It could also be your US2400 dieing which being a recent and now discontinued Tascam product it wouldn't surprise me at all.

Is the driver showing up in device manager?

Check this link for how to do the fix for the 10entry bug fix.

[http://www.rme-audio.de/en\\_support\\_techinfo.php?page=content/support/en\\_support\\_faq\\_10entryd](http://www.rme-audio.de/en_support_techinfo.php?page=content/support/en_support_faq_10entryd)

Chris

Mic Cross wrote:

> Hi guys,

>  
> Not sure what I did ... system been working fine for ever  
> (probably something needed to screw up to appease the Microsoft  
> gods) .... no more usb audio outs listed - still have the 6 ins,  
> which mean my tascam 2400 controller does not receive any data  
> from Cubase. I rebooted a zillion times, once I got 2 usb audio  
> outs back, once I got all 6 back ... now they have all gone  
> again! When I load the SoftLCD utility for the 2400 (puts the  
> 'scribble' pane at bottom of screen) it seems to think that  
> something else is using usb audio out 6 which it what it needs.  
> Where do I go to trouble shoot this (other than a bar :- ) ?  
> Device Manager etc seems not useless. TIA,  
>  
> Regards,  
>  
> Mic.  
>

--  
Chris Ludwig

ADK Pro Audio  
(859) 635-5762  
www.adkproaudio.com  
chrisl@adkproaudio.com

---

Subject: Re: help :- ) usb audio outs just went away  
Posted by [Mic Cross](#) on Tue, 05 Jun 2007 03:55:51 GMT  
[View Forum Message](#) <> [Reply to Message](#)

---

Hi Chris!

2400 is OK ... it transmits fine as the 6 USB Audio Ins are showing in Cubase. It is the 6 USB Audio Outs that have gone awol from XP - meaning moving sliders with mouse does not transmit to 2400. The

XP MIDI limit of 0-9 is OK. I deinstalled the Unitor8 and amt8 which are also USB and I cannot reinstall them - so I think XP is pissed that I have been programming on my Mac for the last couple of months .... I did install a bunch of freeware softsynths before all this - have got rid of them now but think maybe there is a driver cluster\*\*\*\*. Gives me something to do ..  
\_ I was spending too much time actually recording :-)

Mic.

Chris Ludwig <chrisl@adkproaudio.com> wrote:

>HI Mic,  
>Sounds almost like the XP 10entry limit issues. But normally it only  
>happens if you add more midi devices or if a driver update does not  
>properly remove the old entries. It could also be your US2400 dieing  
>which being a recent and now discontinued Tascam product it wouldn't  
>surprise me at all.  
>Is the driver showing up in device manager?  
>  
>  
>Check this link for how to do the fix for the 10entry bug fix.  
>  
> [http://www.rme-audio.de/en\\_support\\_techinfo.php?page=content/support/en\\_support\\_faq\\_10entryd](http://www.rme-audio.de/en_support_techinfo.php?page=content/support/en_support_faq_10entryd)  
>  
>  
>Chris  
>  
>  
>  
>Mic Cross wrote:  
>> Hi guys,  
>>  
>> Not sure what I did ... system been working fine for ever  
>> (probably something needed to screw up to appease the Microsoft  
>> gods) .... no more usb audio outs listed - still have the 6 ins,  
>> which mean my tascam 2400 controller does not receive any data  
>> from Cubase. I rebooted a zillion times, once I got 2 usb audio  
>> outs back, once I got all 6 back ... now they have all gone  
>> again! When I load the SoftLCD utility for the 2400 (puts the  
>> 'scribble' pane at bottom of screen) it seems to think that  
>> something else is using usb audio out 6 which it what it needs.  
>> Where do I go to trouble shoot this (other than a bar :-) )?  
>> Device Manager etc seems not useless. TIA,  
>>  
>> Regards,  
>>  
>> Mic.  
>>  
>  
>--  
>Chris Ludwig  
>  
>ADK Pro Audio  
>(859) 635-5762  
>[www.adkproaudio.com](http://www.adkproaudio.com)  
>[chrisl@adkproaudio.com](mailto:chrisl@adkproaudio.com)

---

---

Subject: Re: help :-) usb audio outs just went away  
Posted by [Chris Ludwig](#) on Tue, 05 Jun 2007 04:41:38 GMT  
[View Forum Message](#) <> [Reply to Message](#)

---

Hi Mic,  
You might want to horse around with the "Midi Port Filter" thingy in  
Cubase to see if they show up and work again.  
[http://knowledgebase.steinberg.de/95\\_1.html](http://knowledgebase.steinberg.de/95_1.html)

Otherwise you might want to make sure your USB might not be  
malfunctioning. Some USB devices draw a good chunk of the voltage  
available for USB and sometimes end up killing the port. on board USB  
can be more prone to this.  
What are your system specs and audio/midi hardware being used?

Chris

Mic Cross wrote:

> Hi Chris!  
>  
> 2400 is OK ... it transmits fine as the 6 USB Audio Ins are  
> showing in Cubase. It is the 6 USB Audio Outs that have gone awol  
> from XP - meaning moving sliders with mouse does not transmit to 2400. The  
>  
> XP MIDI limit of 0-9 is OK.  
> I deinstalled the Unitor8 and amt8  
> which are also USB and I cannot reinstall them - so I think XP is  
> pissed that I have been programming on my Mac for the last  
> couple of months .... I did install a bunch of freeware  
> softsynths before all this - have got rid of them now but think  
> maybe there is a driver cluster\*\*\*\*. Gives me something to do ..  
> \_ I was spending too much time actually recording :-)  
>  
> Mic.  
>  
> Chris Ludwig <[chrisl@adkproaudio.com](mailto:chrisl@adkproaudio.com)> wrote:  
>  
>> Hi Mic,  
>> Sounds almost like the XP 10entry limit issues. But normally it only  
>> happens if you add more midi devices or if a driver update does not  
>> properly remove the old entries. It could also be your US2400 dieing  
>> which being a recent and now discontinued Tascam product it wouldn't  
>> surprise me at all.  
>> Is the driver showing up in device manager?  
>>  
>>  
>> Check this link for how to do the fix for the 10entry bug fix.  
>>

>> [http://www.rme-audio.de/en\\_support\\_techinfo.php?page=content/support/en\\_support\\_faq\\_10entryd](http://www.rme-audio.de/en_support_techinfo.php?page=content/support/en_support_faq_10entryd)  
>>  
>>  
>> Chris  
>>  
>>  
>>  
>> Mic Cross wrote:  
>>  
>>> Hi guys,  
>>>  
>>> Not sure what I did ... system been working fine for ever  
>>> (probably something needed to screw up to appease the Microsoft  
>>> gods) .... no more usb audio outs listed - still have the 6 ins,  
>>> which mean my tascam 2400 controller does not receive any data  
>>> from Cubase. I rebooted a zillion times, once I got 2 usb audio  
>>> outs back, once I got all 6 back ... now they have all gone  
>>> again! When I load the SoftLCD utility for the 2400 (puts the  
>>> 'scribble' pane at bottom of screen) it seems to think that  
>>> something else is using usb audio out 6 which it what it needs.  
>>> Where do I go to trouble shoot this (other than a bar :- )?  
>>> Device Manager etc seems not useless. TIA,  
>>>  
>>> Regards,  
>>>  
>>> Mic.  
>>>  
>> --  
>> Chris Ludwig  
>>  
>> ADK Pro Audio  
>> (859) 635-5762  
>> [www.adkproaudio.com](http://www.adkproaudio.com)  
>> [chrisl@adkproaudio.com](mailto:chrisl@adkproaudio.com)  
>>  
>  
>  
  
--  
Chris Ludwig  
ADK  
[chrisl@adkproaudio.com](mailto:chrisl@adkproaudio.com) <<mailto:chrisl@adkproaudio.com>>  
[www.adkproaudio.com](http://www.adkproaudio.com) <<http://www.adkproaudio.com/>>  
(859) 635-5762

---