Subject: Thanks Newegg! dead motherboard
Posted by John [1] on Sat, 24 Mar 2007 20:31:18 GMT
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D975XBX2 Intel. brand new and dead. Thanks newegg! grrrrrr Now I have
to spend a freaking week returning it, waiting for them to receive it, 3
days processing and then sending out the new one again. shit !

Subject: Re: Thanks Newegg! dead motherboard
Posted by TCB on Sun, 25 Mar 2007 10:54:12 GMT
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Sadly, mistakes happen. Newegg will bend over backwards getting you a working
part as fast as they can. They're the best at that. I order from them constantly,
as my bills show.

TCB

"John" <no@no.com> wrote:
>
>D975XBX2 Intel. brand new and dead. Thanks newegg! grrrrrr Now I have
>to spend a freaking week returning it, waiting for them to receive it, 3
>days processing and then sending out the new one again. shit !

Subject: Re: Thanks Newegg! dead motherboard
Posted by John [1] on Sun, 25 Mar 2007 11:13:14 GMT
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Right now I'm feeling like the one bent over. I would like to call them tomorrow
and have them overnight a new board for tuesday and I will overnight this
board back to them tomorrow so they will have it tuesday. I don't think
they will do this. Their site says once they receive my board they will
ship a new one in 2 to 3 days. That puts me down for a week instead of 1
day.

I also wanted to return this board for refund DOA and buy a new one overnighted
but they won't do this either.

Do you know some other way to get me up on tuesday? Thanks

Subject: Re: Thanks Newegg! dead motherboard
Posted by TCB on Sun, 25 Mar 2007 11:35:50 GMT
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I've never done this exactly, but I bet if you call them and explain the situation
they will overnight you a new board on Monday. Then might charge you for
it and refund for the first board after they get the return (when is irritating,
but not unreasonable). But the big thing is to call them and explain the
situation, they really are about as good as it gets in the retail computer
racket. You should try getting similar service from Tiger Direct or Fry's.

Ring then and explain the situation, and in my experience they'll make things
happen.

TCB

"John" <no@no.com> wrote:
>
>Right now I'm feeling like the one bent over. I would like to call them
tomorrow
>and have them overnight a new board for tuesday and I will overnight this
>board back to them tomorrow so they will have it tuesday. I don't think
>they will do this. Their site says once they receive my board they will
>ship a new one in 2 to 3 days. That puts me down for a week instead of
1
>day.
>
>I also wanted to return this board for refund DOA and buy a new one overnighted
>but they won't do this either.
>
>Do you know some other way to get me up on tuesday? Thanks

Subject: Re: Thanks Newegg! dead motherboard
Posted by Miguel Vigil [1] on Sun, 25 Mar 2007 16:26:22 GMT
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Yes, this is how they can get a new board immediatly out to John.
Basically he will buy it twice but a refund is issued when he returns
the faulty board. He does not have to overnight the return, IIRC.

El Miguel

"TCB" <nobody@ishere.com> wrote in message news:46065e96$1@linux...
>
> I've never done this exactly, but I bet if you call them and explain the
> situation
> they will overnight you a new board on Monday. Then might charge you for
> it and refund for the first board after they get the return (when is
> irritating,

> but not unreasonable). But the big thing is to call them and explain the
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> racket. You should try getting similar service from Tiger Direct or Fry's.
>
>
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> things
> happen.
>
> TCB
>
> "John" <no@no.com> wrote:
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>>Right now I'm feeling like the one bent over. I would like to call them
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>>and have them overnight a new board for tuesday and I will overnight this
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>>they will do this. Their site says once they receive my board they will
>>ship a new one in 2 to 3 days. That puts me down for a week instead of
> 1
>>day.
>>
>>I also wanted to return this board for refund DOA and buy a new one
>>overnighted
>>but they won't do this either.
>>
>>Do you know some other way to get me up on tuesday? Thanks
>

Subject: Re: Thanks Newegg! dead motherboard
Posted by John [1] on Sun, 25 Mar 2007 19:09:33 GMT
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Cool, I'll let you know how it goes. I don't mind buying it 3 times if I
can get it! hehe
Thanks for the tips.
John

"Miguel Vigil" <nospam@nospam.com> wrote:
>Yes, this is how they can get a new board immediatly out to John.
>Basically he will buy it twice but a refund is issued when he returns
>the faulty board. He does not have to overnight the return, IIRC.
>
>El Miguel
>
>
>"TCB" <nobody@ishere.com> wrote in message news:46065e96$1@linux...

>>
>> I've never done this exactly, but I bet if you call them and explain the

>> situation
>> they will overnight you a new board on Monday. Then might charge you for
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>> irritating,
>> but not unreasonable). But the big thing is to call them and explain the
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>> racket. You should try getting similar service from Tiger Direct or Fry's.
>>
>>
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>> happen.
>>
>> TCB
>>
>> "John" <no@no.com> wrote:
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>>>overnighted
>>>but they won't do this either.
>>>
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>>
>
>

Subject: Re: Thanks Newegg! dead motherboard
Posted by John [1] on Mon, 26 Mar 2007 14:49:02 GMT
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After an online chat with newegg and I'll have the new board tomorrow. I'm
liking this company!

Thanks NewEgg !

Subject: Re: Thanks Newegg! dead motherboard
Posted by Deej [4] on Mon, 26 Mar 2007 20:36:02 GMT
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The Eggdudes RAWK!!!.....and I've got a few $k worth of receipts to
prove it..

;o)

"John" <no@no.com> wrote in message news:4607dd5e$1@linux...
>
> After an online chat with newegg and I'll have the new board tomorrow.
> I'm
> liking this company!
>
> Thanks NewEgg !

Subject: Re: Thanks Newegg! dead motherboard
Posted by TCB on Mon, 26 Mar 2007 21:06:07 GMT
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Degenerate computer folks like Deej and I swear by Newegg. Everyone makes
mistakes, good retailers fix things quickly and with the least amount of
hassle to the customer. That's Newegg for sure.

TCB

"John" <no@no.com> wrote:
>
>After an online chat with newegg and I'll have the new board tomorrow.
I'm
>liking this company!
>
>Thanks NewEgg !

Subject: Re: Thanks Newegg! dead motherboard
Posted by Paul Braun on Tue, 27 Mar 2007 02:33:10 GMT
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On 27 Mar 2007 07:06:07 +1000, "TCB" <nobody@ishere.com> wrote:

>
>Degenerate computer folks like Deej and I swear by Newegg. Everyone makes
>mistakes, good retailers fix things quickly and with the least amount of
>hassle to the customer. That's Newegg for sure.

>

Yep, I've had nothing but good experiences with them. Fast, cheap, exceptionally reasonable on shipping.

pab