Subject: Re: Mac Hell Unleashed

Posted by Dedric Terry on Sat, 03 Nov 2007 06:30:37 GMT

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I've never read or encountered a more painful computer upgrade story. Remind me to remind my wife to forget upgrading to Leopard.

On 11/3/07 1:22 AM, in article 472c13bb\$1@linux, "Neil" <OIU@OI.com> wrote:

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> <begin paste>
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> The Leopard Chronicles: Mac Hell Unleashed
> November 2 2007 5:36 AM PDT
>
> By Shelly Palmer
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Subject: Re: Mac Hell Unleashed Posted by Neil on Sat, 03 Nov 2007 08:17:29 GMT

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And this is from a guy who's a technophobe, writes about his media & technological experiences for a living, and is a self-confessed Mac addict.

Neil

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Posted by rick on Sat, 03 Nov 2007 08:42:38 GMT

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hey...there are many apple forums where they would ...blame it on operator error. oh yeah, if you have apogee or motu gear it won't work with them.

On 3 Nov 2007 19:21:16 +1000, "John" <no@no.com> wrote:

>

>Ouch. At least with linux there would be a dozen chat groups with real geeks.

Subject: Re: Mac Hell Unleashed

Posted by John [1] on Sat, 03 Nov 2007 09:21:16 GMT

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Ouch. At least with linux there would be a dozen chat groups with real geeks.

Subject: Re: Mac Hell Unleashed

Posted by dc[3] on Sat, 03 Nov 2007 12:55:10 GMT

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Let me derail this for just a moment...

Dang! that was some good writing! It's hard to write about tech with that much lucidity...

Ok, now let me say that it is time... time to wait.

If you are interested in a shiny new large cat that is...

Subject: Re: Mac Hell Unleashed

Posted by Dedric Terry on Sat, 03 Nov 2007 19:24:22 GMT

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I think that the point is generally Apple touts their upgrades and updates (which occur frequently), as painless and simple - "it just works".

I guess that isn't really the case after all. This is an update to OSX - like SP1 or SP2 is to WinXP (neither of which took me more than 10 minutes and zero app reinstalls). This isn't billed as the same kind of upgrade as XP to Vista would be, or OS9 to OSX (which both of course should be a fresh install, not an update).

Quite simply, OSX is subject to the same pitfalls and time-consuming hassles as any other OS. That's just life in the modern world of commercial bloat-OSs (both of them).

Dedric

On 11/3/07 1:50 PM, in article 472cc2dc\$1@linux, "LaMont" <jjdpro@gmail.com> wrote:

```
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> listed down below as to what to expect if you erase your system drive, is
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> PC users are a bit more knowledgeable about these kinds of things. IF youare
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- >> try to reinstall my old operating system. Ugh!

>>

>>

- >> She gave me her name, email and a direct dial phone number at Apple and > told
- >> me to contact her anytime. I appreciated the concern, but I still didn't
- >> have a working computer.

>>

- >> 06:12pm -- My Work-around -- This is not my first rodeo and I am not a
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>>

>> 1) copy the disk image to an external drive (1 hour).

>>

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>>

- >> 4) set the startup for your new account so that you don't have to ever see
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>>

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>>

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- >> more or less like it did before the upgrade. And, sadly, I am seriously
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- >> Prompt (teleprompter software) no problem
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- >> All printer drivers gone -- all needed to be reinstalled
- >> Microsoft Office 2004 quirky, but after opened a few times, seemed to
- > calm
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>> Skype - no problem
>> On2 Flix Pro -- complete reinstall
>> Elgato Turbo264 - no problem
>>
>>
>> Shelly Palmer is Managing Director of Advanced Media Ventures Group LLC
> and
>> the author of Television Disrupted: The Transition from Network to Networked
>> TV (2006, Focal Press). Shelly is also President of the National Academy
>> of Television Arts & Sciences, NY (the organization that bestows the coveted
>> Emmy® Awards). He is the Vice-Chairman of the National Academy of Media
> Arts
>> & Sciences an organization dedicated to education and leadership in the
> areas
>> of technology, media and entertainment. Palmer also oversees the Advanced
>> Media Technology Emmy® Awards which honors outstanding achievements in the
>> science and technology of advanced media. You can read Shelly's blog here.
>> Shelly can be reached at shelly@palmer.net
>> </end paste>
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Subject: Re: Mac Hell Unleashed

Posted by LaMontt on Sat, 03 Nov 2007 19:50:04 GMT

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This person does not need to be doing any kind of upgrading. Everything she listed down below as to what to expect if you erase your system drive, is very common knowledge.

PC users are a bit more knowledgeable about these kinds of things. IF youare building a new PC, you better have all of the software drivers, serial numbers etc ready on hand..

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>of Television Arts & Sciences, NY (the organization that bestows the coveted

Arts

>& Sciences an organization dedicated to education and leadership in the areas

>of technology, media and entertainment. Palmer also oversees the Advanced

>science and technology of advanced media. You can read Shelly's blog here.

>Shelly can be reached at shelly@palmer.net

></end paste>

>

>

Subject: Re: Mac Hell Unleashed

Posted by LaMontt on Sat, 03 Nov 2007 20:22:33 GMT

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ell, if you take your mac to an Apple store, they will update it for you. The night before Leopard was released, all of the macs were on tiger, next day, same machines, were on Leopard with all of apple software including Logic 8 and all of it's toys..

My point, there tons of successful Leopard installs/updates. Check out Gearluzt. From what I saw and tested, Leopard is sweet!!

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Subject: Re: Mac Hell Unleashed

Posted by excelar on Sat, 03 Nov 2007 21:14:22 GMT

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What a pain. Upgrading from 10.3 to 10.4 was also a pain. I could not install

10.4 over the top of 10.3 with the retail version. Safari and other Apple programs would crash. I would strongly recommend one of the following, create a new partition and install, or zero the drive and in stall, or install on a new drive. It shouldn't be like this, but that is what it took the last time. When I did a fresh install it ran great, no problems.

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>Shelly Palmer is Managing Director of Advanced Media Ventures Group LLC
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>the author of Television Disrupted: The Transition from Network to Networked
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>of technology, media and entertainment. Palmer also oversees the Advanced
```

>science and technology of advanced media. You can read Shelly's blog here.

Subject: Re: Mac Hell Unleashed Posted by Jamie K on Sat, 03 Nov 2007 21:15:22 GMT

View Forum Message <> Reply to Message

>Shelly can be reached at shelly@palmer.net

Dedric Terry wrote:

></end paste>

>

- > I think that the point is generally Apple touts their upgrades and updates
- > (which occur frequently), as painless and simple "it just works".

That's generally true. Software upgrades are automated and easy.

- > I guess that isn't really the case after all. This is an update to OSX -
- > like SP1 or SP2 is to WinXP (neither of which took me more than 10 minutes
- > and zero app reinstalls). This isn't billed as the same kind of upgrade as
- > XP to Vista would be, or OS9 to OSX (which both of course should be a fresh
- > install, not an update).

Actually OSX has an "archive and install" option that is automatic. From what I'm reading, the vast majority of people are having no significant installations troubles with the 10.5 update. The example you cited is not at all typical, from what I'm reading.

Apple has also automated upgrading from one machine to another. Again, very easy.

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- > as any other OS. That's just life in the modern world of commercial
- > bloat-OSs (both of them).

Keep telling yourself it's all the same. :^)

I wouldn't trade the troubles of OSX for the troubles of Vista.

Cheers, -Jamie

www.JamieKrutz.com

```
> Dedric
> 
> On 11/3/07 1:50 PM, in article 472cc2dc$1@linux, "LaMont" <jjdpro@gmail.com> 
> wrote:
> 
>> This person does not need to be doing any kind of upgrading. Everything she 
>> listed down below as to what to expect if you erase your system drive, is 
>> very common knowledge.
>> 
>> PC users are a bit more knowledgeable about these kinds of things. IF youare 
>> building a new PC, you better have all of the software drivers, serial 
>> numbers 
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>> "Neil" <OIU@OI.com> wrote: 
>>> <begin paste> 
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>>> SHELLY PALMER REPORT: 
>>> The Leopard Chronicles: Mac Hell Unleashed
```

>>> November 2 2007 5:36 AM PDT

```
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>>> By Shelly Palmer
>>>
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>>> What a painful thing to have to do. But, after a short prayer to the computer
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>>> Shelly can be reached at shelly@palmer.net
>>> </end paste>
>>>
>>>
>
```

Subject: Re: Mac Hell Unleashed Posted by Dedric Terry on Sat, 03 Nov 2007 23:55:02 GMT View Forum Message <> Reply to Message

On 11/3/07 3:15 PM, in article 472ce635@linux, "Jamie K" < Meta@Dimensional.com> wrote:

- > Actually OSX has an "archive and install" option that is automatic. From
- > what I'm reading, the vast majority of people are having no significant
- > installations troubles with the 10.5 update. The example you cited is
- > not at all typical, from what I'm reading.

That's good to hear. Operating systems are starting to look more like run-your-life systems. I just want it to sit there quietly and be seen only as a desktop and not heard - no update prompts, no warnings, etc (I have my WinXP systems running very quietly). ;-) Although, OSX and WinXP pale in comparison to all of the copy protection we have to deal with in plugins etc

(I'm sure that's a big breath of fresh air with Logic - no dongle).
> Apple has also automated upgrading from one machine to another. Again,
> very easy.
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> you do, then you are courting some amount of hassles with 3rd party app

The issue with Shelly's case was apparently a bug that saw the system drive as an Apple partition, but I presume Leopard uses a different partition scheme - apparently either wasn't or unsuspectingly was. That's an issue.

> registrations and such.

Updating a service pack for WinXP has been a 10 minute click and load - never been a big deal.

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> Keep telling yourself it's all the same. :^) >
> I wouldn't trade the troubles of OSX for the troubles of Vista.

I don't want the troubles of either. Vista is on my list of things to avoid, even though I have it on my laptop (argghh - nice "looking" OS with a very dark side; -((- which I may replace with Ubuntu.

Regards,
Dedric

Cheers,
-Jamie

www.JamieKrutz.com

Dedric

Dedric

Dedric

Dedric

Dedric

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>>>> of technology, media and entertainment. Palmer also oversees the Advanced
>>>> Media Technology Emmy® Awards which honors outstanding achievements in the
>>>> science and technology of advanced media. You can read Shelly's blog here.
>>>> Shelly can be reached at shelly@palmer.net
>>>> </end paste>
>>>>
>>>>

Subject: Re: Mac Hell Unleashed Posted by Ted Gerber on Sun, 04 Nov 2007 00:04:26 GMT View Forum Message <> Reply to Message

Dedric Terry dterry@keyofd.net> wrote:

>Quite simply, OSX is subject to the same pitfalls and time-consuming hassles >as any other OS. That's just life in the modern world of commercial >bloat-OSs (both of them).

Not my experience. I've had no trouble updating since the beginning of OSX. Erasing a drive will usually mean reinstalls or re-authorization of any

software. Too bad about his experience, and he's certainly got big time media-techno credentials, but his experience is not the norm by far.

FWIW

Ted

Subject: Re: Mac Hell Unleashed Posted by Cujjo on Sun, 04 Nov 2007 00:48:17 GMT View Forum Message <> Reply to Message

I was thinking the same thing...wait..

Like a first year model car..altough I've done that twice too :=(

"DC" <dc@spammersinhell.com> wrote:

>Let me derail this for just a moment...

>Dang! that was some good writing! It's hard to write about tech >with that much lucidity...

```
>
>Ok, now let me say that it is time... time to wait.
>
>If you are interested in a shiny new large cat that is...
>
>DC
>
```

Subject: Re: Mac Hell Unleashed Posted by Steve Helm on Sun, 04 Nov 2007 02:18:22 GMT View Forum Message <> Reply to Message

While I have no doubt this sad account of a Leopard install is accurate, if one reads carefully it is obvious that the source of problem experienced is the PPC partition on an Intel box. (quoted below) However this installation scenario it is a complete anomaly and extremely rare. Hundreds of thousands of Tiger users have successfully upgraded to Leopard without any problem. I have upgraded a Quad G5, a two G4 laptops, and a two Macbook Pros all without a hitch.

My MBP running Logic Studio 8 (no more dongle) and Metric Halo MIO 2882 DSP) had no problem whatsoever. They are both fantastic and reliable.

Once in Leopard, TIme Machine, Spaces, Finder with Cover-flow/Quickview, and improved Spotlight all preform magnificently!

As with any OS upgrade, the major caveat to watch out for is making sure all apps and drivers are updated to support the new OS. If you are a professional that relies on your DAW daily it is important to do your homework before upgrading. Apogee and MOTU users among others should advisably wait for their apps and drivers before jumping to Leopard.

Macfixit.com is a great site offering helpful tips and workarounds for those who might experience problems with their Macs. Many of these problems can be resolved with fairly simple solutions.

Steve

"Neil" <OIU@OI.com> wrote:
>
><begin paste>
>

> For some reason, my internal hard drive was partitioned using the "Apple Partition" scheme. This is usually used for PowerPC-based Macs. My computer is an Intel-based Mac and, to be honest, I have no idea how this occurred.

Subject: Re: Mac Hell Unleashed Posted by Jamie K on Sun, 04 Nov 2007 22:07:36 GMT

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I'd be interested in hearing about your Ubuntu experiences, Dedric.

As for OSX 10.5, from what I'm seeing people report in general I don't expect any significant problems when I do the upgrade. I'm not aware of any changes in system disk formatting from what I already have, so whatever the issue was with that blog doesn't seem to apply to me (or most people).

But I'm waiting for two reasons. A) It's good to let the dust settle before jumping on a new OS upgrade and B) case in point: one of my animation programs has a reported display bug on 10.5 and I'm doing a lot of animation right now, with some pretty heavy deadlines. When they get their update out and I get past these deadlines I'll check into it again.

I'm especially looking forward to multiple desktops and integrated automated backups.

Cheers,
-Jamie
www.JamieKrutz.com

Dedric Terry wrote:

- > On 11/3/07 3:15 PM, in article 472ce635@linux, "Jamie K"
- > <Meta@Dimensional.com> wrote:
- >
- >> Actually OSX has an "archive and install" option that is automatic. From
- >> what I'm reading, the vast majority of people are having no significant
- >> installations troubles with the 10.5 update. The example you cited is
- >> not at all typical, from what I'm reading.
- >
- > That's good to hear. Operating systems are starting to look more like
- > run-your-life systems. I just want it to sit there quietly and be seen only
- > as a desktop and not heard no update prompts, no warnings, etc (I have my
- > WinXP systems running very quietly). ;-) Although, OSX and WinXP pale in
- > comparison to all of the copy protection we have to deal with in plugins etc
- > (I'm sure that's a big breath of fresh air with Logic no dongle).
- >> Apple has also automated upgrading from one machine to another. Again,
- >> very easy.
- >>
- >> Erasing your hard drive is a different matter, and not necessary. But if
- >> you do, then you are courting some amount of hassles with 3rd party app
- >> registrations and such.

>

```
> The issue with Shelly's case was apparently a bug that saw the system drive
> as an Apple partition, but I presume Leopard uses a different partition
> scheme - apparently either wasn't or unsuspectingly was. That's an issue.
>
> Updating a service pack for WinXP has been a 10 minute click and load -
> never been a big deal.
>>
>>> Quite simply, OSX is subject to the same pitfalls and time-consuming hassles
>>> as any other OS. That's just life in the modern world of commercial
>>> bloat-OSs (both of them).
>> Keep telling yourself it's all the same. :^)
>>
>> I wouldn't trade the troubles of OSX for the troubles of Vista.
> I don't want the troubles of either. Vista is on my list of things to
> avoid, even though I have it on my laptop (argghh - nice "looking" OS with a
> very dark side :-(( - which I may replace with Ubuntu.
> Regards,
> Dedric
>> Cheers,
>> -Jamie
>> www.JamieKrutz.com
>>
>>
>>> Dedric
>>>
>>> On 11/3/07 1:50 PM, in article 472cc2dc$1@linux, "LaMont" <jjdpro@gmail.com>
>>> wrote:
>>>
>>>> This person does not need to be doing any kind of upgrading. Everything she
>>>> listed down below as to what to expect if you erase your system drive, is
>>> very common knowledge.
>>>>
>>>> PC users are a bit more knowledgeable about these kinds of things. IF youare
>>>> building a new PC, you better have all of the software drivers, serial
>>>> numbers
>>>> etc ready on hand...
>>>>
>>>> "Neil" <OIU@OI.com> wrote:
>>>> <begin paste>
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>>>> The Leopard Chronicles: Mac Hell Unleashed
>>>> November 2 2007 5:36 AM PDT
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>>>> I spoke to a lovely woman with a very thick foreign accent. I asked her
>>> if
>>>> the error message was correct or if there was any other way to install
>>>> Leopard.
>>>> "No," she said. "You will have to erase and partition your drive using disk
>>>> utility. But here's the good news ... just copy your disk image onto the
>>>> newly partitioned drive, shift-double-click the mounted image and next time
>>>> you reboot your computer it will wake up exactly like your pre-Leopard
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```
>>>> build."
>>>>
>>>> Wow, that's going to be easy. I have the disk image, I have a back up
>>>> incase
>>>> it fails, I have the whole disk and all the files in several places. OK,
>>>> let's go for it.
>>>>
>>>> 11:00am -- Partition Trauma -- you know what? It's really hard to erase
>>>> perfectly healthy computer even if you think you're going to make it
>>>> better.
>>>> What a painful thing to have to do. But, after a short prayer to the
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>>>> directory.
>>>> Perfect. A quick reboot and I'll be done.
>>>>
>>>> ------
>>>> --
>>>> ---
>>>> Check out the Shelly Palmer Report archive.
>>>> ------
>>>> --
>>>> ---
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>>>> 01:04pm -- WTF? You know you would not be reading this article if this
>>>> trick
>>>> worked. It didn't. You also know that the definition of insanity is doing
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>>>> Tiger to Leopard with any reasonable expectation of success. If my proposed
>>>> solution didn't work I could wait for Apple Engineering to fix the bug or
>>>> try to reinstall my old operating system. Ugh!
>>>>
>>>> She gave me her name, email and a direct dial phone number at Apple and
>>>> me to contact her anytime. I appreciated the concern, but I still didn't
>>>> have a working computer.
>>>> 06:12pm -- My Work-around -- This is not my first rodeo and I am not a
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>>>> </end paste>
>>>>
>>>>
```

Subject: Re: Mac Hell Unleashed

Posted by TCB on Tue, 06 Nov 2007 00:56:55 GMT

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apt-get dist-upgrade. Works for me pretty much every time. But then again Debian isn't trying to shake me down for \$129 for incremental updates.

TCB

```
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><begin paste>
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>November 2 2007 5:36 AM PDT
> By Shelly Palmer
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```

Subject: Re: Mac Hell Unleashed

Posted by excelar on Tue, 06 Nov 2007 01:18:31 GMT

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></end paste>

Hey it's only \$109.00 at Amazon and I hear there is a \$10.00 coupon floating around, which brings it to \$99.00. Or you could join ADC for \$99.00 and get it for free* Hey and guess what, It will run real audio programs.

By the way, Mac OSX 10.5 is considered a major upgrade, not an incremental one.

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>>04:32pm -- Level 2 Tech Support -- I have a new best friend at Apple, her >>name is Dawn. English is absolutely her first language and she could not >>have been nicer on the phone. There was only one problem. She had no idea >>why Leopard would not permanently mount this disk image. In fact, she told >>me a story about her Friday evening Leopard experience. Truthfully, I'm >surprised

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>>try to reinstall my old operating system. Ugh!

>>She gave me her name, email and a direct dial phone number at Apple and

>>me to contact her anytime. I appreciated the concern, but I still didn't >>have a working computer.

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>>of technology, media and entertainment. Palmer also oversees the Advanced
the
>>science and technology of advanced media. You can read Shelly's blog here.
>>Shelly can be reached at shelly@palmer.net
>></end paste>
```

Page 62 of 68 ---- Generated from The PARIS Forums

>> >> Subject: Re: Mac Hell Unleashed

```
Posted by excelar on Tue, 06 Nov 2007 01:45:32 GMT
View Forum Message <> Reply to Message
"James McCloskey" <excelsm@hotmail.com> wrote:
> Hey it's only $109.00 at Amazon and I hear there is a $10.00 coupon floating
>around, which brings it to $99.00. Or you could join ADC for $99.00 and
>get it for free* Hey and guess what, It will run real audio programs.
>
>By the way, Mac OSX 10.5 is considered a major upgrade, not an incremental
>one.
>
I guess that didn't make much sense: ) Anyways it's a major upgrade.
>"TCB" <nobody@ishere.com> wrote:
>>
>>apt-get dist-upgrade. Works for me pretty much every time. But then again
>>Debian isn't trying to shake me down for $129 for incremental updates.
>>
>>TCB
>>
>>"Neil" <OIU@OI.com> wrote:
>>><begin paste>
>>>
>>>SHELLY PALMER REPORT:
>>>The Leopard Chronicles: Mac Hell Unleashed
>>>November 2 2007 5:36 AM PDT
>>>
>>> By Shelly Palmer
>>>
>>>
>>>
>>>One of my seriously Mac-addicted staff members stood in the rain last
Friday
>>>night to get us a five-pack of the Apple's new Leopard operating system.
>>>Being only slightly less addicted, I set aside 40 minutes circa 8:30am
>Saturday
>>>morning to do the install. I stopped for the day about 11:30pm -- this
```

>is

```
>>>my story.
>>>
>>>08:30am --The Process -- Before attempting my Leopard install, I made
>>disk
>>>image (.dmg) file of my entire hard drive and placed it on my MacPro Quad
>>>Core. This took about an hour. I had a versioned back up of my drive on
>>a
>>>different external drive and I had all of my non-application files backed
>>>up online, but I wanted to make absolutely sure that if something went
>wrong,
>>>I'd be covered. As it turns out, this was prescient.
>>>09:30am -- The Leopard Install -- I put the Leopard installation disk
>>>the drive and clicked the installation icon. After about five minutes
>>saw
>>>an error message. For some reason, my internal hard drive was partitioned
>>>using the "Apple Partition" scheme. This is usually used for PowerPC-based
>>>Macs. My computer is an Intel-based Mac and, to be honest, I have no idea
>>>how this occurred. However, the error message was clear, you must ERASE
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