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Subject: More Symantec

Posted by [DC](#) on Sat, 17 Nov 2007 22:45:07 GMT

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So, I go to Symantec today to ask for a refund on the POS Antivirus 2008 that would never install...

First you have to install some app to chat with them about your problem, whereupon a nice Indian gentleman asks what problems you could possibly be having....

AND, he asks me if I would please try installing the app, just once more...

ARRGGHHHHHHHHHHHH

HELL NOOOOOOOOOO! never. ever. no no no.....

Then you tell him a bit of what you have been through, give him case numbers etc etc, and he tells you that you need to be transferred to tech support for further assistance...

Nope, not gonna happen... I tell him.

The product is defective -- I want a refund. Now.

So he says they will credit my card back and gives me a case number...

We'll see.

I did have the fun of yanking everything they have ever made off my computer however...

DC

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