

---

Subject: OT: Help! Calling all computer whizzes . . .  
Posted by [Sarahtonin](#) on Tue, 12 May 2009 13:28:02 GMT  
[View Forum Message](#) <> [Reply to Message](#)

---

As many of you know, when I'm not a big rock star, I work full time as an RN. I've been doing some research on bacteriophage viruses as natural antibiotics, and putting together a Powerpoint to share with my peers.

The presentation contains a number of video clips, and last fall I decided things might run a little smoother if I replaced my ancient Diamond Viper graphics card with a new one, so I did (Nvidia GeForce 7600), and the movie clips actually got worse, kind of twitchy and stuttery.

I replaced the monitor. I beefed the RAM up to 1.5 GB. No change in the movie clip performance.

At the suggestion of a programmer friend, I recently reformatted and reinstalled XP, which all went without a hitch, except now the movie clip problem has gone from bad to crazy weird worse:

First of all, the clips are no longer in color, though there's a hint of color, as though the saturation is turned way down. But worse of all, when Powerpoint gets to a movie clip one of two things happens: I get the "Windows had encountered a problem, etc . . . " and shuts the program down, or worst of all, the movie clip starts to play and the whole computer shuts off and reboots! What the . . . !? This also happens, by the way, playing the clips in Windows Media Player.

Everything else is running just fine. The entire system has been scanned for viruses, etc., and come up clean.

Computer is AMD Athlon XP 1700+, 1.47 GHz. running XP Professional, v.2002, Service Pack 3, if that's of any help.

This has nothing to do with PARIS or music, of course. Well, except that as soon as I solve this annoying issue, I can get back to focusing on the long awaited, eagerly anticipated second Sarahtonin CD.

Maybe I just need a new computer?

Thanks in advance,

Sarah

---